

## Q9 What do you or your family value most about the library?

Answered: 583 Skipped: 154

#	RESPONSES	DATE
1	Your professional, friendly staff and great collection	10/15/2019 12:33 PM
2	Having a neighborhood library within walking distance from home. Love the Gales Ferry Library. One of the reasons for purchasing home in the village.	10/5/2019 11:14 AM
3	We enjoy browsing- resting in the library. It is a living room away from our living room and we see neighbors come and go.	10/2/2019 10:55 AM
4	computers, printing and librarians	10/2/2019 10:45 AM
5	books and books on tape (cd)	10/2/2019 8:10 AM
6	friendly place to re stock on books	10/1/2019 11:00 AM
7	Publicly accessible books & materials. I also value that the building and services are available to anyone within the community as well (especially in an e-commerce world)	9/30/2019 11:08 AM
8	Friendly staff, helpful when finding books and a generous selection of new and classic books	9/29/2019 3:18 PM
9	Access to digital and paper copy books.	9/26/2019 3:58 AM
10	Library staff, use computers, take out books, music, and movies. We also participate in the Cookbook Club at Gales Ferry Library and Seed Savers.	9/24/2019 9:27 AM
11	We really like the assortment of media- books, e-books, magazines, DVD's, CD's... there is always something to get there if what we are looking for isn't available!	9/23/2019 11:18 AM
12	It's a place to interact with someone in person, and maybe find something you wouldn't have necessarily gone looking for.	9/23/2019 5:52 AM
13	DVDs and books	9/22/2019 12:29 PM
14	Materials to borrow, digital materials	9/22/2019 9:50 AM
15	The resources in books and videos. Since we can borrow state-wide, it is rare that a desired title is unavailable	9/21/2019 9:42 AM
16	Online collection availability.	9/21/2019 6:26 AM
17	How the people who work there show so much hospitality along with he thousands of options to choose from.	9/20/2019 7:38 AM
18	Selection	9/20/2019 3:06 AM
19	borrowing books	9/19/2019 4:20 AM
20	I used it more for children's books when my children were younger.	9/18/2019 12:28 PM
21	Being able to use fax machines and computers and the kind and friendliness staff	9/18/2019 12:15 PM
22	We have a good library that meets our needs	9/17/2019 5:53 PM
23	The sense of community. Staff is super helpful, knowledgeable and welcoming, often going beyond the job description to help answer patron questions. And of course the books! The inter library loan set up assures access to a much greater selection than is housed under our library roof.	9/16/2019 4:04 PM
24	na	9/16/2019 3:30 PM
25	the community involvement	9/16/2019 6:07 AM
26	Borrowing books	9/15/2019 4:55 PM
27	I come here to use the computer, as I don't own one. The librarians are extremely helpful and always available to answer questions and solve problems for me when I have a problem doing something on the computer.	9/14/2019 11:15 AM

28	Books - State wide borrowing	9/14/2019 3:00 AM
29	Convenient location and friendly workers	9/12/2019 12:24 PM
30	The excellent & well knowledgeable The staff. In addition, we love books & all the services that the library provides to the public.	9/12/2019 7:41 AM
31	Borrowing books from the collection	9/12/2019 5:27 AM
32	Location, friendly helpful staff.	9/11/2019 5:26 PM
33	Checking out books.	9/11/2019 3:48 PM
34	The large collection of material and experience	9/11/2019 4:16 AM
35	Use it mostly. For movies. And we value it very much for the community	9/10/2019 6:54 PM
36	Availability of borrowable material.	9/10/2019 8:29 AM
37	Books/DVDs	9/10/2019 7:01 AM
38	Ability to check out books and movies	9/9/2019 5:54 PM
39	Exploring new books to read together	9/9/2019 3:53 PM
40	reference section; novels; community resource.	9/9/2019 3:16 PM
41	Playgroup for my daughter 6 years old, book sales, borrowing books	9/9/2019 1:18 PM
42	The ability to get books out of our Ledyard library or the Groton library.	9/9/2019 10:11 AM
43	The library gives Ledyard/Gales Ferry a sense of community; you walk in and they know who you are. It definitely makes you feel like you are part of a community that cares about its residents.	9/9/2019 7:45 AM
44	Having services that help the community	9/9/2019 6:35 AM
45	It inspires reading learning, still a relevant source of knowledge	9/8/2019 11:15 PM
46	Mrs.Brewer	9/8/2019 6:18 PM
47	Friendly	9/8/2019 5:25 PM
48	It as a whole! It's important to have our local libraries.	9/8/2019 3:02 PM
49	Borrowing books	9/8/2019 1:41 PM
50	Great services! Great staff! Part of town community!	9/8/2019 9:23 AM
51	Passes to aquarium etc	9/8/2019 6:16 AM
52	It is a community center for all ages as well as providing books, museum passes, educational programs, and newspapers, interlibrary loan and so much more. The Friends of Ledyard libraries are active and provide many opportunities to meet neighbors and provide additional support services.	9/8/2019 5:46 AM
53	Availability of books in library and through inter library loans	9/8/2019 5:02 AM
54	The friendly people, who always have a great book to recommend.	9/8/2019 4:02 AM
55	It's function as a community center and programming	9/8/2019 4:02 AM
56	The feel/availability of "real books" in a tech savvy world!	9/8/2019 3:48 AM
57	Resources	9/8/2019 2:57 AM
58	Fax & copier, favorite authors, large print, notary	9/7/2019 6:41 PM
59	Very important even up to this technological age! The values that the library offers is very incomparable to what technology gives. I want my daughter to go to the library and instill the study habit formation and good attitude towards reading and by visiting the library is the best way to show/ model to her that value.	9/7/2019 5:10 PM
60	Access to new books, cookbooks, "librarian choice" books for new authors to read or different reading choices, computers for printing, a place to study, movies and so much more. It is part of the community.	9/7/2019 4:39 PM
61	proximity to home	9/7/2019 4:16 PM

62	Story time	9/7/2019 11:27 AM
63	1. Favorite author reserve list 2. Able to get books from other libraries 3. Employees friendly, helpful, knowledgeable	9/7/2019 8:43 AM
64	The librarians and the resources and the sense of community it brings to our town.	9/7/2019 8:24 AM
65	Ability to browse through new publications without having to purchase them	9/7/2019 8:17 AM
66	The location and the variety of books available	9/7/2019 7:55 AM
67	being able to borrow books, CD's, why buy when you can borrow?...have brought all 3 of my kids to storytimes and other programs, always excellent	9/7/2019 7:49 AM
68	Borrowing books and DVD's	9/7/2019 7:20 AM
69	close vicinity, service for reserving books, friendly staff	9/7/2019 6:19 AM
70	Knowledge, entertainment and value	9/7/2019 6:15 AM
71	The location, the friendliness of the staff, receiving tech help when needed.	9/7/2019 6:09 AM
72	Staff	9/7/2019 5:55 AM
73	Scanning, faxing, copying, printing, online books and physical books	9/7/2019 5:22 AM
74	It makes a statement that books and other information and learning materials and events are important throughout life.	9/7/2019 5:14 AM
75	Borrowing DVDs and books. Toddler programs (haven't started yet though)	9/7/2019 4:56 AM
76	It's a great local resource that provides an invaluable service to our town	9/7/2019 4:36 AM
77	We homeschool and use it frequently to check out resources for projects.	9/7/2019 4:21 AM
78	Quietness to relax and read.	9/7/2019 4:06 AM
79	The cultural presence and books. Libraries have been life-saving.	9/7/2019 3:50 AM
80	Community feel...something Gales Ferry has seemed to lose without MaryEllen.	9/7/2019 3:29 AM
81	Staff, services	9/6/2019 8:55 PM
82	The space, technology and materials available to get work done.	9/6/2019 7:20 PM
83	The selection	9/6/2019 5:56 PM
84	friendly people. passes to events wide variety of books	9/6/2019 5:53 PM
85	It's a library. Borrowing books and books on cd. Sponsoring the Mango Language application is extremely appreciated.	9/6/2019 5:10 PM
86	Being able to come to the library and touch, look, and borrow books!	9/6/2019 4:55 PM
87	Borrowing materials, computer and printer access, love that the librarians know my daughter by name !	9/6/2019 4:26 PM
88	proximity; book and dvd selection; friendliness; knowledge about resources, etc.	9/6/2019 4:13 PM
89	Checking out books	9/6/2019 3:59 PM
90	Great place for being a family together and sharing a love of reading together.	9/6/2019 3:23 PM
91	Book collections and digital ebooks	9/6/2019 2:50 PM
92	The quiet.	9/6/2019 2:25 PM
93	I enjoy using the hoopla app.	9/6/2019 2:09 PM
94	I use the Groton Library because it has more resources.	9/6/2019 2:04 PM
95	The network that it is in. The ability to reach to other towns.	9/6/2019 1:55 PM
96	Place to get books, movies, place to study, a resource for various needs.	9/6/2019 1:54 PM
97	As always, various sources of knowledge	9/6/2019 1:41 PM
98	I value most that my card works at the Groton Public Library. I use GPL exclusively.	9/6/2019 1:35 PM

99	While I value and support all the services available and believe they are so important to our community, I typically use the library for much of my reading material and appreciate that the library will find any book I want/need to read.	9/6/2019 1:17 PM
100	Access to reading and dvd material. Also it is s great place to go and be in a peaceful environment with kind staff. The library is a significant part of our community life. I would not live in a town that did not have a quality library like Ledyard.	9/6/2019 1:17 PM
101	digital offerings, collections,interlibrary services	9/6/2019 1:15 PM
102	NA	9/6/2019 1:02 PM
103	Children's access to books and programs for learning.	9/6/2019 12:33 PM
104	truly I go to Groton if I need a real library or an audio book that is not on my phone. I find both libraries in Ledyard/GF to be antiquated and useless	9/6/2019 12:23 PM
105	Currently mostly the digital library	9/6/2019 12:22 PM
106	Location and friendly staff	9/6/2019 11:57 AM
107	Access to materials	9/6/2019 11:53 AM
108	Books, audiobooks, availability	9/6/2019 11:50 AM
109	Free books and good for the community	9/6/2019 11:48 AM
110	Borrowing books programa	9/6/2019 11:33 AM
111	book selection	9/6/2019 11:25 AM
112	Books, Monday movies, dvds	9/6/2019 11:23 AM
113	Movies, books copier	9/6/2019 10:56 AM
114	access to books and magazines - paper and digital	9/6/2019 10:56 AM
115	The Library was always a source to find activities, find information about the community and a valuable resource for any projects that our family needed to accomplish.	9/6/2019 10:44 AM
116	The selection of books & the friendly, knowledgeable staff	9/6/2019 10:30 AM
117	The ability to get books from other libraries when a local copy isn't on hand.	9/6/2019 10:28 AM
118	Availability of books at library and digital borrowing	9/6/2019 10:26 AM
119	Its proximity to our home.	9/6/2019 10:23 AM
120	We love that there is a room dedicated to our children where they are not bothering anyone when they are reading aloud or doing puzzles. We are a homeschool family so the ability to check out as many books as we need to is important. Hoopla is a service we use often so we are glad our library is a part of that program.	9/6/2019 10:20 AM
121	Friendly, social staff, audio & bound book & magazines, feeling of community,	9/6/2019 10:10 AM
122	Books	9/6/2019 10:05 AM
123	Having a local library represents the best of civic society	9/6/2019 10:02 AM
124	Audible books	9/6/2019 10:02 AM
125	Book options and availability in a timely manner	9/6/2019 9:34 AM
126	Access to reference books and literature.	9/6/2019 9:29 AM
127	Services provided. Staff who are all very helpful.	9/6/2019 9:19 AM
128	The ability to check out books and ebooks, magazines and DVD's. The wonderful help and assistance that we get from the people who work there, and the acceptance of being able to go to the library and just sit and read.	9/6/2019 9:17 AM
129	The access to so many books	9/6/2019 9:14 AM
130	We love having access to books (print, audio, and electronic) that help us imagine, learn, and satisfy our curiosity. The library provides food for our minds and souls!	9/6/2019 9:09 AM
131	The selection of books and the availability of them—	9/6/2019 9:02 AM

132	Being able to download books	9/6/2019 9:01 AM
133	Friendly and helpful staff, access to on-line catalog for books/DVDs	9/6/2019 9:00 AM
134	Being able to get services that would otherwise not be affordable. Also the sense of community the library provides	9/6/2019 8:55 AM
135	Being able to come in and look at books and read together as a family	9/6/2019 8:54 AM
136	Computers and printers, fax	9/6/2019 8:52 AM
137	The ability to take advantage of all the services the 2 libraries offer	9/6/2019 8:46 AM
138	Borrowing popular books, reference books, programs for adults and our grandchildren.	9/6/2019 8:36 AM
139	I seldom go to Bill as it is more convenient for me to go to the Groton library	9/6/2019 8:34 AM
140	Staff interaction + generous amount of services/collection contained in a cozy "local" ambience. :)	9/6/2019 7:54 AM
141	N/a	9/6/2019 7:48 AM
142	Community support, available programs for kids, crafts, hands-on programs. I no longer have kids at home, but it's a valuable service.	9/6/2019 7:43 AM
143	Love the free online access!	9/6/2019 7:40 AM
144	Time spent and reading!	9/6/2019 7:36 AM
145	eBook downloads and borrowing books - especially through inter-library loan to access the broader catalog.	9/6/2019 7:34 AM
146	Central source of reading materials and social center	9/6/2019 7:25 AM
147	Access to statewide borrowing network.	9/6/2019 7:19 AM
148	Location	9/6/2019 7:07 AM
149	Being able to find books to read that we're not going to buy, get a variety of books	9/6/2019 6:59 AM
150	Availability of resources.	9/6/2019 6:56 AM
151	The online download and online research. Taking children's books out.	9/6/2019 6:51 AM
152	Convenient and close to our home	9/6/2019 6:47 AM
153	Ease of use and excellent collection	9/6/2019 6:44 AM
154	Unlimited checkouts	9/6/2019 6:38 AM
155	Books	9/6/2019 6:34 AM
156	Convenience and very friendly, helpful staff.	9/6/2019 6:30 AM
157	Availability	9/6/2019 6:26 AM
158	Location and selection of books and DVDs	9/6/2019 6:18 AM
159	Our library is the center of the community. The programs are wonderful. The staff is wonderful. They deserve to be supported in their good work.	9/6/2019 6:13 AM
160	Access to new books	9/6/2019 6:09 AM
161	books	9/6/2019 6:07 AM
162	Checking books out	9/6/2019 6:06 AM
163	the ability to get books from other libraries in the LION system	9/6/2019 6:04 AM
164	Online check out of books and other items	9/6/2019 6:00 AM
165	The great people. The museum/zoo/etc. passes. The ability to search for and request materials statewide whilst pickup/returning locally. The library provides a quiet place to go when needed (eg. noise in the neighborhood due to workers, power outage etc.)	9/6/2019 5:54 AM
166	Books	9/6/2019 5:44 AM
167	Being able to browse and having a nice place to sit and read.	9/6/2019 5:44 AM
168	kids programs and computer/printer use	9/6/2019 5:42 AM

169	I love borrowing and reading books. Occasionally, I will get a movie.	9/6/2019 5:38 AM
170	Books, Hoopla, DVDs, inter library loans	9/6/2019 5:38 AM
171	A place to work	9/6/2019 5:35 AM
172	The available selection of books to check out and friendly helpful staff	9/6/2019 5:35 AM
173	Access to reading material- actual books versus kindle /digital books- yet at the same time they enjoy the online book service as well. We like the actual experience of routinely going to the library as a family and participating in activities and choosing books to read for the week. It is an activity all enjoy- myself and all three kids- ages 7,7 and 16!	9/6/2019 5:32 AM
174	Everything, we love both Gale & Bill Libraries - we use them for all there services.	9/6/2019 5:30 AM
175	Borrowing books and using Microsoft office.	9/6/2019 5:28 AM
176	Library is the institution of information and knowledge house. We values everything about library	9/6/2019 5:24 AM
177	close to home, regular availability	9/6/2019 5:22 AM
178	the collection	9/6/2019 5:20 AM
179	The online services (borrowing e-books and audiobooks).	9/6/2019 5:18 AM
180	The helpful friendly service that is provided.	9/6/2019 5:17 AM
181	Location	9/6/2019 5:16 AM
182	A central meeting place that feels safe. A place to spend time without feeling the need to spend any money. A way to hang out with family friends.	9/6/2019 5:16 AM
183	To is the library is a fun place to go. It is a place for resources, new books, activities, and inspiration. We love both of our Ledyard libraries and librarians. Public Libraries are an integral part of our communities, helping every community have access to information, Internet, technology, and someone willing to help them find what they need. We value the library greatly!	9/6/2019 5:15 AM
184	Our family is avid readers. We love the library networking to get us any book we request.	9/6/2019 5:14 AM
185	convenience	9/6/2019 5:13 AM
186	I love having and sharing books that I can read once and enjoy without paying for them or trying to find a place for them in my house.	9/6/2019 5:11 AM
187	Understanding the value of books	9/6/2019 5:09 AM
188	books	9/6/2019 5:05 AM
189	Access to reading materials at no cost via books & ebooks.	9/6/2019 5:05 AM
190	Books and programs	9/6/2019 5:03 AM
191	All of the above. Also the museum passes	9/6/2019 5:02 AM
192	The fact that it exists! Libraries connect us to the rest of the world. GF Lib is just 3 miles from our home. If GFL doesn't have what we want, the staff is able to find it for us with the ILL. It's a beautiful thing! 😊😊	9/6/2019 5:00 AM
193	Availability, books and movies, computers	9/6/2019 4:56 AM
194	The library itself	9/6/2019 4:27 AM
195	The old fashioned "peace and quiet." The ability to read books without purchasing them. People who have the ability to assist you quickly and quietly.	9/6/2019 3:18 AM
196	Staff that are always helpful and pleasant.	9/6/2019 3:10 AM
197	The programs and people of the two libraries are helpful in keeping us connected and educated. The library is a way for us to move beyond the little screens in our hands and learn from real people in real time. They keep alive the idea of reading!	9/6/2019 2:48 AM
198	It's local.	9/6/2019 2:18 AM
199	Research, copying/fax services, and computer services.	9/6/2019 2:17 AM
200	Digital downloads	9/6/2019 2:11 AM

201	DVDs	9/6/2019 12:54 AM
202	Good variety of shelf books and digital books (for a town this size), the wonderful librarians, the welcoming atmosphere for all, the convenient hours and locations. We're there probably 2-3x per month.	9/5/2019 7:59 PM
203	Borrowing current books.	9/5/2019 7:31 PM
204	Obtaining books transferred from other libraries and downloading online books	9/5/2019 7:11 PM
205	Access to books	9/5/2019 6:28 PM
206	If they do not have what I am looking for --they will get it for me.	9/5/2019 6:21 PM
207	We live so close, I only wish there were more programs at GF.	9/5/2019 6:18 PM
208	We mostly use it for borrowing (I'm in there once a month at the minimum, but my wife is there weekly). I have done some workshops there (maybe one a year). We borrow a ton of kids books, and we use the DVD collection frequently and hoopla for movies.	9/5/2019 6:15 PM
209	Accessibility to borrow books	9/5/2019 6:02 PM
210	The fact that it's there! I don't take it for granted.	9/5/2019 6:00 PM
211	Being able to find current DVD movies and books that we are interested in.	9/5/2019 5:49 PM
212	The lesson that we can borrow without owning. Less waste & access to more experiences.	9/5/2019 5:35 PM
213	Children services, ability for special needs child to feel welcome	9/5/2019 5:31 PM
214	Close and able to find something new every week.	9/5/2019 5:29 PM
215	Borrowing books!!!	9/5/2019 5:22 PM
216	Books	9/5/2019 5:21 PM
217	Access to a great variety of books for my kids and me, and a safe place we can hang out together.	9/5/2019 5:20 PM
218	A variety of books, particularly older and out of print ones, and a safe place for our children to grow in their love of reading	9/5/2019 5:01 PM
219	The selection of books and interlibrary loans	9/5/2019 4:56 PM
220	the books	9/5/2019 4:56 PM
221	Borrowing books	9/5/2019 4:51 PM
222	The books and the people who know about the books!!	9/5/2019 4:50 PM
223	Books and programs it offers the community	9/5/2019 4:38 PM
224	Services- programs history	9/5/2019 4:26 PM
225	Libraries give people the chance to read and learn without any income restrictions. Libraries are super important to social betterment.	9/5/2019 4:25 PM
226	Very friendly staff and ability to download books.	9/5/2019 3:59 PM
227	The opportunity to provide my children with new books, time away from technology	9/5/2019 3:59 PM
228	The availability.	9/5/2019 3:58 PM
229	Everything!!	9/5/2019 3:58 PM
230	The resources available, a quiet place to work or study, & movie rental.	9/5/2019 3:58 PM
231	I can request any book I want and the library will do their very best to provide it.	9/5/2019 3:57 PM
232	Helps getting books for my high schooler.	9/5/2019 3:55 PM
233	Easy access to a wide selection of books	9/5/2019 3:54 PM
234	Variety of services	9/5/2019 3:50 PM
235	Computer and quiet place to study	9/5/2019 3:49 PM
236	The books, the people, and especially the inter library loan function!!!!!!!!!!!!	9/5/2019 3:46 PM
237	Communitu	9/5/2019 3:39 PM

238	Ability to borrow books and movies we want to read or watch without having to either buy or pay for a streaming service.	9/5/2019 3:33 PM
239	Books	9/5/2019 3:29 PM
240	Books	9/5/2019 3:21 PM
241	Books	9/5/2019 3:05 PM
242	The fact that libraries still exist.	9/5/2019 2:58 PM
243	Ability to borrow books for free. Also ability to download and listen to audiobooks.	9/5/2019 2:47 PM
244	Books and digital services	9/5/2019 2:35 PM
245	Friendly, helpful staff, good selection of books and DVD's	9/5/2019 2:31 PM
246	Free source for audio digital and paper books.	9/5/2019 2:21 PM
247	Able to enjoy my favorite authors when a new book is available thanks to "favorite author " list.	9/5/2019 2:21 PM
248	Books on CD for check out.	9/5/2019 2:19 PM
249	reading books	9/5/2019 2:03 PM
250	The children's section!	9/5/2019 1:49 PM
251	Borrowing Books	9/5/2019 1:18 PM
252	Having the materials available for free.	9/5/2019 1:08 PM
253	Location	9/5/2019 1:05 PM
254	Inter-library loans statewide allow us to access books beyond what our libraries can store.	9/5/2019 1:04 PM
255	The books	9/5/2019 12:59 PM
256	access to fax machine is key	9/5/2019 12:57 PM
257	History, resources	9/5/2019 12:56 PM
258	The possibility of making connections and exploring town resources. Overall, the possibility of these items is more enticing than what the library delivers.	9/5/2019 12:56 PM
259	A lot of information is at our fingertips	9/5/2019 12:53 PM
260	Free access	9/5/2019 12:47 PM
261	Reading to kids	9/5/2019 12:46 PM
262	Books	9/5/2019 12:44 PM
263	Access to books and movies without needing to pay.	9/5/2019 12:39 PM
264	Activities - spring break and summer time	9/5/2019 12:36 PM
265	We are encouraging our children to read. My kids enjoy going and picking out things that they are interested in. We also enjoy being able to ask the children's librarian what she suggests.	9/5/2019 12:29 PM
266	Books	9/5/2019 12:28 PM
267	customer service always so well informed and pleasant. ability to use computer, book sales, local information and the ability to discover so many things from one source.	9/5/2019 12:25 PM
268	Having the new releases	9/5/2019 12:21 PM
269	Books	9/5/2019 12:20 PM
270	that it exists!!	9/5/2019 12:17 PM
271	The availability of resources and the overall sense of community	9/5/2019 12:10 PM
272	Ability to borrow books that we otherwise could not afford and use of printer	9/5/2019 11:57 AM
273	Books	9/5/2019 11:56 AM
274	Borrowing books	9/5/2019 11:55 AM
275	Borrowing books	9/5/2019 11:48 AM



276	Don't get to use it much because I exchange many books with family but good to have it there when I do need it	9/5/2019 11:40 AM
277	Access to books and media we normally wouldn't know about and likely wouldn't buy-to-own.	9/5/2019 11:37 AM
278	Books to check out. I read books almost daily & being to read for free is important to me.	9/5/2019 11:36 AM
279	Ability to take books out.	9/5/2019 11:35 AM
280	Access to new books	9/5/2019 11:30 AM
281	Quick access to books, programs, Summer Reading, access to copy machines and faxes	9/5/2019 11:29 AM
282	Audio books	9/5/2019 11:26 AM
283	Education	9/5/2019 11:26 AM
284	Accessibility of current books	9/5/2019 11:17 AM
285	The peaceful atmosphere, the employees helpfulness, and the volunteer opportunities.	9/5/2019 11:13 AM
286	That it is there.	9/5/2019 11:08 AM
287	Audio books and childrens books.	9/5/2019 11:01 AM
288	Ability to reserve books online, quick service, and location	9/5/2019 10:59 AM
289	Digital media	9/5/2019 10:58 AM
290	TAKING OUT BOOKS	9/5/2019 10:56 AM
291	Children getting printed matter to read to inculcate the reading habit.	9/5/2019 10:56 AM
292	the help that we get from our trusted librarians	9/5/2019 10:49 AM
293	All of the resources available	9/5/2019 10:47 AM
294	Classes	9/5/2019 10:38 AM
295	Young adult services for our kids.	9/5/2019 10:20 AM
296	The library provides a safe & educational place to go.	9/5/2019 10:03 AM
297	Books!	9/5/2019 8:50 AM
298	The large audio book collections.	9/5/2019 8:48 AM
299	It is the only place in Ledyard where all residents, young and old, have the opportunity to meet, socialize, exchange ideas, learn, share expertise. All of this in person, not on line.	9/5/2019 8:15 AM
300	Computer and printing out documents	9/5/2019 8:06 AM
301	Borrowing options	9/5/2019 8:02 AM
302	Gales Ferry location.	9/5/2019 8:01 AM
303	books	9/5/2019 7:52 AM
304	Great place to work and connect to community!	9/5/2019 7:29 AM
305	The comfort of it being there when we need it	9/5/2019 7:22 AM
306	My older son loved to read	9/5/2019 7:03 AM
307	Books andthe research on the computer	9/5/2019 7:02 AM
308	Books	9/5/2019 6:51 AM
309	A gathering place for social and intellectual conversation, research, and checking out latest reading.	9/5/2019 6:48 AM
310	Convenient	9/5/2019 6:48 AM
311	Knowledge and helpfulness of the staff.	9/5/2019 5:59 AM
312	I love the Gales Ferry library. I am an avid reader and without the library I would be lost! Having books to reads is very important to me and I can't afford to buy all the books that I want to read!!	9/5/2019 5:53 AM
313	Proximity to where I live. If I can't find what I am looking for help is readily available.	9/5/2019 5:44 AM

314	Wonderful staff that is very friendly and welcoming. Being able to get all the books we want to read without having to pay for them	9/5/2019 5:28 AM
315	free resource for books	9/5/2019 5:27 AM
316	Being able to borrow books rather than buying. Friendly library staff. I use GF primarily.	9/5/2019 5:23 AM
317	The well chosen selection of new books/music/movies! The relevant and varied "core collection" of books and magazines. The variety of interesting guest speakers and programs. The availability of the library as a research center, through it's computers and online resources.	9/5/2019 5:22 AM
318	Books	9/5/2019 5:13 AM
319	Letting the kids check out books and dvds	9/5/2019 5:10 AM
320	Services that help answer the mysteries of life	9/5/2019 5:05 AM
321	Books, both online and hardcopy. We love the workshops and events too!	9/5/2019 5:03 AM
322	Access to books	9/5/2019 5:02 AM
323	Free service and conduits to special interest items.	9/5/2019 5:02 AM
324	Resource to get books and media	9/5/2019 4:58 AM
325	Preschool services and that it is available to us when needed	9/5/2019 4:50 AM
326	Friendly service and community involvement.	9/5/2019 4:48 AM
327	On line service	9/5/2019 4:47 AM
328	Being in Gales Ferry.	9/5/2019 4:45 AM
329	Pick out books. Go to programs.	9/5/2019 4:40 AM
330	Ability to borrow books	9/5/2019 4:40 AM
331	The availability of the state network	9/5/2019 4:36 AM
332	We mostly use Hoopla for e-book check-out and visit in person for programs	9/5/2019 4:06 AM
333	The opportunity to explore various printed materials as well as those available on line that we could never afford to buy on our own, and also opportunity to find new items which we would not have been exposed to or aware of	9/5/2019 3:38 AM
334	Books	9/5/2019 1:51 AM
335	books, reading, education, community	9/4/2019 9:43 PM
336	The constant new books that they get.	9/4/2019 9:29 PM
337	the books!	9/4/2019 7:10 PM
338	Variety of materials and ways to access them	9/4/2019 6:36 PM
339	Lots of resources for information and enjoyment.	9/4/2019 6:17 PM
340	Excellent services, hospitality.	9/4/2019 6:11 PM
341	Digital content.	9/4/2019 5:58 PM
342	Free books	9/4/2019 5:37 PM
343	Books	9/4/2019 5:27 PM
344	LION	9/4/2019 5:24 PM
345	Ability to borrow any book through reciprocal agreements with other libraries, programs for seniors and adults, tech help, friendly and knowledgeable staff!	9/4/2019 5:10 PM
346	books	9/4/2019 4:51 PM
347	the friendly people who work there	9/4/2019 4:48 PM
348	Ability to experience different books and online services without paying extra.	9/4/2019 4:44 PM
349	Resources	9/4/2019 4:42 PM

350	Welcoming, helpful staff, letting children work independently, the children's programs, variety of programs, the ability to reserve books to pick up.	9/4/2019 4:36 PM
351	Books	9/4/2019 4:34 PM
352	Helpful staff, wealth of resources available.	9/4/2019 4:33 PM
353	Accessibility	9/4/2019 4:27 PM
354	Hard copy book	9/4/2019 4:22 PM
355	That we can borrow books,music,e-books,audio book and DVDs when we want.	9/4/2019 4:11 PM
356	The books and the copier.	9/4/2019 4:05 PM
357	it's overall wholesome culture of education, services, safe age appropriate spaces for children and teens	9/4/2019 4:04 PM
358	Staff's willingness to help with questions.	9/4/2019 4:04 PM
359	To be honest, the last time I visited the library was when I was laid off from work. I keep saying I am going to go on a regular basis but each time I've stopped, the library was closed. I think libraries are absolutely wonderful for the community. I remember how heartbroken I was to hear the rumor of the Gales Ferry Library closing. I was so happy to hear that was no longer a consideration. I am going to make an effort to go more often. It's just when you work full time, life gets busy. I promise to work a visit to the library into my weekly hustle and bustle.	9/4/2019 4:04 PM
360	The variety of newly released books	9/4/2019 4:02 PM
361	I have generally only used the library for checking out books. I have purchased used books a few times and used the copier once.	9/4/2019 3:46 PM
362	Meeting room for local club's, program events, on-line services and large print books for seniors	9/4/2019 3:45 PM
363	Books, interlibrary loan	9/4/2019 3:45 PM
364	Location. Services.	9/4/2019 3:43 PM
365	accessibility, free to use, variety of items available to use,	9/4/2019 3:41 PM
366	Access to a whole world of information.	9/4/2019 3:41 PM
367	The ease of access, the service and the fact it serves as a community center.	9/4/2019 3:39 PM
368	Digital downloads.	9/4/2019 3:13 PM
369	It is a community experience and represents a true part of democracy. The ability to borrow books is extremely important and a value truly cannot be placed on such an important part of the community.	9/4/2019 3:13 PM
370	We feel a library is essential to any community	9/4/2019 3:10 PM
371	The available books, both in print and e-books, and having meeting space for tutoring. The libraries are an important part of our community!	9/4/2019 3:09 PM
372	community	9/4/2019 3:00 PM
373	can obtain materials from other libraries when it is not available	9/4/2019 2:56 PM
374	Being able to check out many books in one week for free.	9/4/2019 2:54 PM
375	the outstanding staff and the ability to obtain requested reading materials	9/4/2019 2:53 PM
376	People	9/4/2019 2:49 PM
377	Hoopla, the library staff and how they always help us find the right book	9/4/2019 2:48 PM
378	Customer service	9/4/2019 2:25 PM
379	DVDs and other digital materials	9/4/2019 2:23 PM
380	Convenience and customer service	9/4/2019 1:55 PM
381	Having books to check out	9/4/2019 1:48 PM
382	Nearby or house. Easy to park and enter. Like it best only when it's open as not open enough!	9/4/2019 1:33 PM
383	NA	9/4/2019 1:22 PM

384	Audio books	9/4/2019 1:16 PM
385	Help with book clubs.Help borrowing books and cd's through state wide system.	9/4/2019 1:12 PM
386	Book selection and programs	9/4/2019 1:07 PM
387	Th accessibility to free materials	9/4/2019 1:04 PM
388	excellent, friendly staff	9/4/2019 1:02 PM
389	Everything offered	9/4/2019 12:58 PM
390	The resources and the staff.	9/4/2019 12:53 PM
391	book selection	9/4/2019 12:51 PM
392	Being able to place holds on books from other CT libraries	9/4/2019 12:51 PM
393	Availability of age appropriate children's books, children's story times, friendly faces of staff	9/4/2019 12:47 PM
394	Books	9/4/2019 12:45 PM
395	Access to books - both hard copy and digital	9/4/2019 12:38 PM
396	We love that all of the staff are so personable and friendly. They know us and our kids and talk to us about what we are reading; showing genuine interest and making some great recommendations	9/4/2019 12:37 PM
397	Convenience	9/4/2019 12:30 PM
398	The books that we check out	9/4/2019 12:24 PM
399	The employees are top-notch! Everyone is so nice and helpful, in addition to being incredibly resourceful.	9/4/2019 12:23 PM
400	materials to borrow, programs for kids to encourage reading, community and fun.	9/4/2019 12:21 PM
401	Books, interesting programs about the town and craft workshops	9/4/2019 12:21 PM
402	We love to read. Having a variety of youth aged books is a huge priority. We often send out for them from other libraries.	9/4/2019 12:17 PM
403	EVERYTHING!!!! Such a great place and what amazing staff!!!! Thank you for all you do!	9/4/2019 12:17 PM
404	Help	9/4/2019 12:12 PM
405	Books	9/4/2019 12:09 PM
406	Books to check out	9/4/2019 12:05 PM
407	That is available for use in our community if we need it.	9/4/2019 12:04 PM
408	They encompass the needs of the community.	9/4/2019 12:01 PM
409	We value it as a community center of information and assistance. There is nowhere else in Ledyard where I can find out all the things, political, artistic, educational and community-wise that are going on in the area. The staff is extremely knowledgeable, helpful and dedicated to service to the town. The library makes a home town out of Ledyard. I consider it the greatest value I receive for my tax dollars. Our lives are greatly expanded by the access to books, movies, music and programs that our library provide.	9/4/2019 12:00 PM
410	The coziness and how comfortable you feel when .	9/4/2019 11:57 AM
411	Atmosphere is friendly kind would like more diversity	9/4/2019 11:55 AM
412	Its closeness	9/4/2019 11:53 AM
413	Access to the newest technology.	9/4/2019 11:45 AM
414	Reading material and resources	9/4/2019 11:42 AM
415	The friendliness of the staff and the availability to request materials online.	9/4/2019 11:25 AM
416	Finding information when needed	9/4/2019 11:24 AM
417	Location	9/4/2019 11:20 AM
418	I use it to tutor students	9/4/2019 11:20 AM

419	The community center it is, programs when the kids were younger were terrific	9/4/2019 11:17 AM
420	The ability to have exposure to the variety of books, magazines, and online services.	9/4/2019 11:13 AM
421	Children's section	9/4/2019 11:09 AM
422	Quiet place	9/4/2019 11:09 AM
423	The smiling faces., relaxed atmosphere and the help we get when in need	9/4/2019 11:05 AM
424	Quiet rooms for studying or working	9/4/2019 11:01 AM
425	The collection, both in-house and through interlibrary loan	9/4/2019 10:58 AM
426	Checking out books	9/4/2019 10:57 AM
427	Borrowing and reading books	9/4/2019 10:57 AM
428	The only service I use is borrowing books. But I believe overall the library provides a wonderful and vital community service for all ages and all socio-economic groups.	9/4/2019 10:48 AM
429	Access to books and materials Community environment Positive customer service	9/4/2019 10:48 AM
430	The great care to help us with our needs.	9/4/2019 10:45 AM
431	It is there to serve the community	9/4/2019 10:45 AM
432	I've always loved reading. It's a money saver and I just love library atmospheres in general.	9/4/2019 10:43 AM
433	Being a Navy family, our first order of business was to find our local library and gets library cards for the whole family. We love our libraries her in Ledyard/Gales Ferry and all our other places we have lived.	9/4/2019 10:42 AM
434	Borrowing books	9/4/2019 10:39 AM
435	It is in the community	9/4/2019 10:37 AM
436	The ability to borrow books.	9/4/2019 10:37 AM
437	Would like more adult book options	9/4/2019 10:37 AM
438	The helpful friendly staff	9/4/2019 10:35 AM
439	The programs for children and adults	9/4/2019 10:34 AM
440	the variety of sources available	9/4/2019 10:34 AM
441	Extensive supply of books, easy access to books from other libraries when local library doesn't carry specific item, good customer service.	9/4/2019 10:31 AM
442	Checking out Books!	9/4/2019 10:31 AM
443	Availability of books!	9/4/2019 10:27 AM
444	I mainly borrow books but in the future will be looking into their other services.	9/4/2019 10:24 AM
445	Storytime	9/4/2019 10:24 AM
446	Being able to read book without having to purchase.	9/4/2019 10:23 AM
447	The community space to work, be safe, use materials and resources I don't have at home, and be happy!	9/4/2019 10:19 AM
448	It's local. The library and staff are part of the community (and not operated by a profit-oriented company).	9/4/2019 9:59 AM
449	Variety of services; very knowledgeable, friendly, patient staff; a place for community to gather and share knowledge.	9/4/2019 9:53 AM
450	Books, programs, assistance when needed	9/4/2019 9:30 AM
451	Good source of reading materials.	9/4/2019 9:15 AM
452	I almost think of libraries as community centers now. What I value most is everything you provide to the community!	9/4/2019 8:52 AM
453	Borrowing books	9/4/2019 8:44 AM
454	Books	9/4/2019 8:30 AM

455	Books	9/4/2019 8:25 AM
456	books	9/4/2019 8:22 AM
457	Ability to request materials online as well as from other branches	9/4/2019 8:21 AM
458	Books	9/4/2019 8:21 AM
459	Being able to borrow books and DVDs	9/4/2019 8:19 AM
460	the meeting room	9/4/2019 8:14 AM
461	Near by resource	9/4/2019 8:01 AM
462	Finding new books and family movies	9/4/2019 7:54 AM
463	ldk, not used often, access to at home services	9/4/2019 7:53 AM
464	Availability of reading material	9/4/2019 7:46 AM
465	Sense of community, museum passes, books and movies too of course!	9/4/2019 7:42 AM
466	Convenience, availability of materials, customer service	9/4/2019 7:39 AM
467	The Wifi and the DVDs	9/4/2019 7:38 AM
468	Books	9/4/2019 7:35 AM
469	Books to read	9/4/2019 7:33 AM
470	reading books	9/4/2019 7:33 AM
471	Access to new materials to read	9/4/2019 7:32 AM
472	The helpful, friendly staff and the convenience	9/4/2019 7:28 AM
473	It is a wonderful local service to have in our community, not just for us, (though we used it much more when our children were younger), but for all. We do still use it ourselves on occasion. It would be very sad to lose it.	9/4/2019 7:24 AM
474	There is no other source for all the services listed above in town. The library is the central news source and point of connection for all the towns folk. It is what connects us all to each other.	9/4/2019 7:21 AM
475	Being able to access books, internet, and additional services.	9/4/2019 7:20 AM
476	availability, access	9/4/2019 7:17 AM
477	Books	9/4/2019 7:14 AM
478	Everything	9/4/2019 7:10 AM
479	Books	9/4/2019 7:10 AM
480	Good place to study	9/4/2019 7:09 AM
481	the quiet, able to get the resources we need even from another library	9/4/2019 7:07 AM
482	Community, indoor space for kids on rainy/snowy days, access to books, love of reading :)	9/4/2019 7:05 AM
483	Books	9/4/2019 7:05 AM
484	location	9/4/2019 7:03 AM
485	Resources and books availability	9/4/2019 7:03 AM
486	Lion system allow all family members to access many resources. My three kids used the library a lot while they were in K-12.	9/4/2019 6:50 AM
487	Free access to books, print or electronic, is the most important thing about the library. And the ability to access collections from other libraries in the area. When I need research material, the library has always been able to fill my need.	9/4/2019 6:49 AM
488	Being able to show our son all the books that are at his reach.	9/4/2019 6:47 AM
489	It's the last place I can walk into and not be expected to buy something. And obviously the books.	9/4/2019 6:44 AM
490	The book collection and the accessibility of getting other books through the interlibrary loans.	9/4/2019 6:37 AM
491	I use it mostly to borrow books for reading enjoyment	9/4/2019 6:34 AM

492	Availability of books without having to buy them	9/4/2019 6:33 AM
493	Books	9/4/2019 6:21 AM
494	The quiet space and access to materials immediately	9/4/2019 6:17 AM
495	Community, ability to borrow reading materials	9/4/2019 6:16 AM
496	Books	9/4/2019 6:16 AM
497	The rental dvd	9/4/2019 6:16 AM
498	Great resource. Close to home.	9/4/2019 5:25 AM
499	the Library Catalogue	9/4/2019 5:15 AM
500	Everything - libraries are precious resources!	9/4/2019 4:55 AM
501	Books and service	9/4/2019 4:41 AM
502	Nearness to home.	9/4/2019 4:39 AM
503	Getting books out and somewhere quiet to work, usually!	9/4/2019 4:28 AM
504	We appreciate access to audiobooks & DVDs. We also like that we can get books from other CT libraries.	9/4/2019 4:22 AM
505	Books	9/4/2019 4:06 AM
506	We liked that it is small, personal, and friendly	9/4/2019 3:49 AM
507	The ability to get books to read for my own enjoyment, or for my whole family. Also audiobooks for time in the car, or at the gym	9/4/2019 1:58 AM
508	It's one of the cornerstones of the community. Humans have the right to learn and to read.	9/3/2019 10:10 PM
509	They are very helpful. If you want a book and they dont have it they will get it for you. Appericate them.	9/3/2019 8:20 PM
510	The use of the computers and printing capabilities.	9/3/2019 7:43 PM
511	adds value to the town	9/3/2019 7:16 PM
512	My kids love borrowing books.	9/3/2019 6:42 PM
513	The availability and excellent customer services.	9/3/2019 6:32 PM
514	downloadable items	9/3/2019 6:24 PM
515	It's always there. Feels like an anchor to the community.	9/3/2019 5:41 PM
516	Access to information. Being able to read or listen to any book without having to pay for it.	9/3/2019 5:37 PM
517	It's super close! It's always clean and organized. The staff is super sweet too!	9/3/2019 5:27 PM
518	All of it. Great people and resource to the community.	9/3/2019 4:51 PM
519	Services are excellent but sometimes we enjoy simply having a quiet place to read or write in a welcoming environment. The library is a very important gathering place but also supports people who are working at home or telecommuting and need a place for research and study,	9/3/2019 4:51 PM
520	Great staff, nice selection, easy to use, outdoor seating, fast internet.	9/3/2019 4:50 PM
521	Being able to obtain favorite authors new books	9/3/2019 4:25 PM
522	The time out of the house in a safe environment where my kids can learn and have fun that is free.	9/3/2019 4:21 PM
523	Having readily available reading material whether for research or pleasure locally. Having access to a computer /Printer if ours is down for whatever reason. When I need to make copies of documents having a legal size copier is definitely a plus too. Not to mention the friendly faces that greet you with each visit. Always willing to help you with anything whether finding a book or how to use the copy machine. Valuable part of Town. We use both libraries!	9/3/2019 4:14 PM
524	The printer, computers, and borrowing CD books	9/3/2019 4:11 PM
525	the wonderful, friendly and helpful staff and ability to access the collections.	9/3/2019 4:10 PM
526	Pick out books and movies to borrow. Hang out with grandkids in the children's area.	9/3/2019 4:10 PM

527	My grandchildren use the library very often for there homework.	9/3/2019 4:09 PM
528	Proximity and access to a wide variety of knowledge and services.	9/3/2019 3:57 PM
529	Collection of books and online resources	9/3/2019 3:55 PM
530	Getting to read books! I could not possibly afford to buy them all.	9/3/2019 3:37 PM
531	Access to a variety of reading material and other media in a nice atmosphere.	9/3/2019 3:25 PM
532	We are not far from the library so location is important. Also, the ability to have a book put on wait list when the local library doesn't have a copy and e-mailing me when the book is ready for pick up.	9/3/2019 3:13 PM
533	Presidential program	9/3/2019 3:03 PM
534	The fact that we have libraries. They are an amazing resource and we love to read. The staff is always very helpful.	9/3/2019 2:21 PM
535	Selection of books and programs	9/3/2019 1:59 PM
536	Access to books	9/3/2019 1:58 PM
537	The availability of various media and print. Hours of operation.	9/3/2019 1:54 PM
538	Mostly for my 11 year who requests very specific books on occasion.	9/3/2019 1:52 PM
539	While our family is fortunate to have a lot of tech resources at home, we appreciate that the library serves as a bridge builder in the digital divide that impacts lower socioeconomic families.	9/3/2019 1:38 PM
540	Location, very close to home	9/3/2019 1:33 PM
541	Checking out books	9/3/2019 1:27 PM
542	Availability	9/3/2019 1:27 PM
543	Area	9/3/2019 1:25 PM
544	Ready access to books so I don't have to buy them	9/3/2019 1:19 PM
545	Open access to information and entertainment.	9/3/2019 1:10 PM
546	Books and atmosphere	9/3/2019 1:10 PM
547	Calm, cheerful atmosphere to relax in. Helpful librarians with senses of humor. Access to literature I can't afford to buy - love, love, love the ILL system!	9/3/2019 1:09 PM
548	Quiet study space Free resources	9/3/2019 1:04 PM
549	The fact that it exists. Cannot imagine living in a town without a library. I was very disturbed as the possibility of losing the GF Library.	9/3/2019 1:00 PM
550	Books to borrow. Never enough. Many non-fiction items are old, never sure what new books will be in the collection.	9/3/2019 12:57 PM
551	Selection of books, and ability to obtain those you don't have	9/3/2019 12:54 PM
552	Ability to borrow books.	9/3/2019 12:54 PM
553	Books	9/3/2019 12:53 PM
554	All good	9/3/2019 12:52 PM
555	The library has always been a valued presence in our community. My family grew up in the library. It is also a safe space for children and adults.	9/3/2019 12:52 PM
556	Book selection	9/3/2019 12:46 PM
557	Source of new books and cds. As a source of inco about our town.	9/3/2019 12:41 PM
558	Staff and material available	9/3/2019 12:40 PM
559	The online app	9/3/2019 12:35 PM
560	digital content!	9/3/2019 12:34 PM
561	easy access	9/3/2019 12:34 PM



562	Broad access to books and periodicals. Once retired, my desire to read books soared and the library has been essential.	9/3/2019 12:33 PM
563	Sharing new books with my kidd	9/3/2019 12:25 PM
564	E-books mostly, local reference materials	9/3/2019 12:23 PM
565	As Seniors, we only borrow books to read. But the service is excellent and everyone is most helpful.	9/3/2019 12:22 PM
566	it's there when we need it	9/3/2019 12:22 PM
567	We enjoy being able to check out books and the ability to order books from other libraries.	9/3/2019 12:16 PM
568	All of the information that is contained in the library and friendly staff.	9/3/2019 12:13 PM
569	How close it is to my house	9/3/2019 12:12 PM
570	It's great for those that need it and use the services	9/3/2019 12:11 PM
571	getting books	9/3/2019 12:09 PM
572	The wide range of resources	9/3/2019 12:08 PM
573	It's a place of possibility and it's accessible to everyone. It provides not just books or DVDs but a social outlet, a little place of escape, a way to connect with others.... To me, libraries are magic, and one to the few remaining places where everyone is welcome.	9/3/2019 12:05 PM
574	The librarians!	9/3/2019 12:05 PM
575	Its accessibility	9/3/2019 12:04 PM
576	I cannot say enough good things about the staff. They are just fantastic in every way! Always smiling and very helpful.	9/3/2019 12:04 PM
577	Services offered	9/3/2019 12:03 PM
578	Selection, hours of operation	9/3/2019 12:00 PM
579	Encourages reading by making a variety of books available	9/3/2019 11:57 AM
580	Books and the book sale	9/3/2019 11:53 AM
581	Copier	9/3/2019 11:52 AM
582	Not sure	9/3/2019 11:51 AM
583	INTERNET SERVICES	9/3/2019 11:50 AM