

Q12 Additional comments welcome

Answered: 230 Skipped: 507

#	RESPONSES	DATE
1	so thankful you're open	10/15/2019 12:33 PM
2	I enjoy the coffee and muffins. It is a kind of Starbucks without the noise and aggravation.	10/2/2019 10:55 AM
3	Thank you for your service!	10/2/2019 10:45 AM
4	Early evening programs 5-7pm	10/2/2019 10:40 AM
5	We have a wonderful library even though its small. I like sci fy, many don't so I go to Groton.	10/2/2019 8:10 AM
6	We use the Gales Ferry Library most often, closer to home. Our girls have used Summer Reading and Story time programs from 2001-2016. Now both girls are adults, one in college and one in US Navy.	9/24/2019 9:27 AM
7	None	9/21/2019 9:42 AM
8	My Account system and on line inter library services makes searching and availability much easier. Thank you.	9/21/2019 6:26 AM
9	I feel that the library staff does the best that they can with inadequate funding and resources.	9/18/2019 12:28 PM
10	It be kind if the library provide free land lines usage for the customers if they do not have access to a computer and provide free coffee and muffins, cookies and bagels or healthy snacks	9/18/2019 12:15 PM
11	Thank you for being there	9/17/2019 5:53 PM
12	I would not live in a town without a library. the other towns that I lived in did not have library staff that is as helpful and friendly as I have found in Ledyard.	9/16/2019 4:04 PM
13	na	9/16/2019 3:30 PM
14	great services !!	9/16/2019 6:07 AM
15	I LOVE the Ledyard Bill Library - it is closeby, quiet, not overcrowded, open most of the time I need it, and it has excellent employees.	9/14/2019 11:15 AM
16	We Love books & learning something new.	9/12/2019 7:41 AM
17	Keep up the good work! I'll try to visit more regularly.	9/12/2019 5:27 AM
18	Thank you!	9/11/2019 5:26 PM
19	Thanks to the people that work there very helpful and pleasant	9/10/2019 6:54 PM
20	N/a	9/10/2019 7:01 AM
21	Thank you to everyone who works for and volunteers on behalf of the library. Your work is so important -- much more so than ever seems to be recognized!!!!	9/9/2019 7:45 AM
22	N/a	9/8/2019 5:25 PM
23	None	9/8/2019 1:41 PM
24	Love our libraries!	9/8/2019 9:23 AM
25	N/a	9/8/2019 6:16 AM
26	So thankful to have two neighborhood libraries and a well educated and friendly staff.	9/8/2019 5:46 AM
27	We love our library and the staff! Thank you for all of your hard work :)	9/8/2019 3:48 AM
28	NA	9/7/2019 5:10 PM
29	Thank you for all you do. I would be lost with out my local library and surrounding libraries.	9/7/2019 4:39 PM
30	n/a	9/7/2019 4:16 PM

31	I frequently use the Bill branch. The employees there are wonderful, hardworking, and helpful at all times. I wish the library was open 7 days a week , especially during the school year. Consolidating the two small libraries into one larger more modern library would encourage more residents to use the library & might save money. I know people have voted against consolidation in the past but times are changing.	9/7/2019 8:43 AM
32	don't know what I'd do without the libraries	9/7/2019 7:49 AM
33	There was a sign on the Bill library door stating that library hours were reduced "due to budget cuts." This sign showed poor taste by library leadership. We all have to live on a budget. Work with it and do your best with a smile.	9/7/2019 7:20 AM
34	thank you	9/7/2019 6:15 AM
35	I used to use the library a lot more. Use it less only because of my work schedule and limited time to read.	9/7/2019 6:09 AM
36	None	9/7/2019 5:22 AM
37	In my case, the improvement is needed on the side of the user. Everything you do to provide a variety of communication methods is important. I hope your usership by older members of the community is strong; my only concern would be (and I have no evidence of this happening with our library) that older people may feel left behind by a continuing increasing emphasis on technology. Books are like comfort food sustenance for the soul and I hope we will never forget that. Our culture would be the poorer for it.	9/7/2019 5:14 AM
38	I have been going to Bill library since I was 4, when I moved to town. I brought both of my children to many a story hour and scheduled events there and my husband and I still like to go visit. It's a beautiful space- warm and welcoming!	9/7/2019 4:36 AM
39	Thank you all for the hard work you do at the library...you all have helped me out in So many different tasks.	9/7/2019 4:06 AM
40	Na	9/7/2019 3:29 AM
41	Na	9/6/2019 5:56 PM
42	--	9/6/2019 5:53 PM
43	The employees are always friendly and pleasant and helpful. The Mango language resource is fantastic. I was there looking for Spanish learning on cd so I could learn while commuting. They got me the cds but also told me about Mango and helped me with the details. A great resource.	9/6/2019 5:10 PM
44	None	9/6/2019 4:55 PM
45	Staff is very helpful in getting books not available at Bill and also at recommending books.	9/6/2019 3:59 PM
46	There does not seem to be much at the Ledyard Library. Would like more programs on genealogy, travel, health, medicare, budgets, etc	9/6/2019 2:04 PM
47	Thank you for all you do!	9/6/2019 1:55 PM
48	Jejeje	9/6/2019 1:54 PM
49	I appreciate the way the library reacts and grows with our community, with technology, and with important and current issues.	9/6/2019 1:17 PM
50	Love going to the library	9/6/2019 1:17 PM
51	Always keep the Gales Ferry Library OPEN...:)	9/6/2019 12:33 PM
52	Right now I only use the Ledyard services for audiobooks.	9/6/2019 12:23 PM
53	In the digital world and because I am a CT resident only part of the year the digital (Kindle) library is currently most important to me	9/6/2019 12:22 PM
54	We love our libraries. WE need our libraries. We order books, audiobooks, daily!!	9/6/2019 11:50 AM
55	I like living close to the library. Borrowing books is important to me. Providing list of new books. Thank	9/6/2019 11:23 AM
56	thanks for asking - and thanks for all the effort that goes into justifying the two libraries for our town	9/6/2019 10:56 AM
57	We love our libraries! Please keep them open and add more available hours. Also, please bring back the "Exquisite Project"- I especially miss that! Thank you !?	9/6/2019 10:44 AM

58	Na	9/6/2019 10:10 AM
59	I still work full time. When I retire, which will be soon, the Gales Ferry library will be even more important to me.	9/6/2019 10:02 AM
60	We love the library and appreciate all who serve us there.	9/6/2019 9:09 AM
61	Staff is friendly but miss old staff	9/6/2019 9:01 AM
62	I have been apart of the Bill Library my whole life (36 years now)	9/6/2019 8:52 AM
63	We love our libraries!	9/6/2019 8:46 AM
64	n/a	9/6/2019 8:34 AM
65	N/a	9/6/2019 7:48 AM
66	I shop thru the used book collection every time I come in. I also donate books when I am paring down. The coffee and baked goods are such a nice touch	9/6/2019 7:43 AM
67	We love our Ledyard library!	9/6/2019 7:19 AM
68	None	9/6/2019 6:56 AM
69	Hopefully the library stays. We would be sad	9/6/2019 6:47 AM
70	None	9/6/2019 6:34 AM
71	N/a	9/6/2019 6:30 AM
72	None	9/6/2019 6:26 AM
73	Overall we love the library and understand why the hours were reduced. Please consider adding a separate Media only dropbox.	9/6/2019 6:18 AM
74	Print newspapers are very valuable. I would like to see the New York Times newspaper at Gales Ferry Library	9/6/2019 6:09 AM
75	-	9/6/2019 6:07 AM
76	We appreciate you all and the good work that you do. Thank you.	9/6/2019 5:54 AM
77	Thank you for everything the librarians do!	9/6/2019 5:42 AM
78	I love my libraries. I read a lot. It's like Christmas when I can walk out with a few books by my favorite authors. And it's free. Thank you.	9/6/2019 5:38 AM
79	None	9/6/2019 5:38 AM
80	I enjoy the library but not the people sometimes	9/6/2019 5:35 AM
81	N/A	9/6/2019 5:35 AM
82	Great work all!	9/6/2019 5:32 AM
83	We love walking to the library and knowing that we will always find something to enjoy either a book, magazine, book for sale, DVD or knowledge from one of the staff. It's a magical place and we should only enhance the community around it.	9/6/2019 5:30 AM
84	N/a	9/6/2019 5:28 AM
85	Keep up with good work. Bring more workshops and variety of books.	9/6/2019 5:24 AM
86	Thank you Ledyard Libraries.	9/6/2019 5:17 AM
87	None	9/6/2019 5:16 AM
88	Love the library	9/6/2019 5:16 AM
89	Thank you!!	9/6/2019 5:15 AM
90	I loved the Ledyard library system and miss it greatly	9/6/2019 5:11 AM
91	Fantastic staff	9/6/2019 5:09 AM
92	Hoping both of our libraries remain open always!	9/6/2019 5:00 AM
93	We love the library and staff. Wish it were open 24/7	9/6/2019 4:56 AM

94	None at this time.	9/6/2019 3:18 AM
95	None	9/6/2019 2:11 AM
96	I'm grateful to the Ledyard libraries for having a decent selection of LGBTQ-positive books. It's not hyperbole to say that it saves lives. I would love to see the space expanded to allow for a youth room with video games, more study spaces, more computers. We love our town libraries!!	9/5/2019 7:59 PM
97	Difficult to get to the library after work since closes so early	9/5/2019 7:11 PM
98	Thank you for all that you do	9/5/2019 6:28 PM
99	More grade school programs or even book club, more welcoming feel to the children's room.	9/5/2019 6:18 PM
100	People who work at bill library are nice and so friendly	9/5/2019 5:50 PM
101	Thanks for all you do!	9/5/2019 5:35 PM
102	Everyone there has always been very friendly- love being welcomed as soon as we walk in!	9/5/2019 5:22 PM
103	Ok	9/5/2019 5:21 PM
104	Thank you!!	9/5/2019 4:50 PM
105	:)	9/5/2019 4:25 PM
106	Save money by closing the Gales Ferry Library. We don't need two libraries and so much can be downloaded online.	9/5/2019 3:59 PM
107	Take a look around at other local libraries. We often choose to visit out of town libraries due to set-up, librarian engagement, open times and program opportunities.	9/5/2019 3:59 PM
108	Na	9/5/2019 3:58 PM
109	N/a	9/5/2019 3:58 PM
110	None	9/5/2019 3:50 PM
111	Love the coffee	9/5/2019 3:49 PM
112	Thanks for being there and for great memories and opportunities for my family and community.	9/5/2019 2:21 PM
113	Very friendly, supportive staff at both libraries.	9/5/2019 2:21 PM
114	NA	9/5/2019 2:19 PM
115	Thank you for all of your hard work!	9/5/2019 1:49 PM
116	It would be nice to have a "suggestion box" (if there already is one it's not in any prominent location) for events programs or books. More frequent Friends of the Library meetings.	9/5/2019 1:04 PM
117	not applicable	9/5/2019 12:57 PM
118	It is an enjoyable day when I go to the games ferry library	9/5/2019 12:53 PM
119	Nonw	9/5/2019 12:47 PM
120	None	9/5/2019 12:46 PM
121	love the libray- it alway needs to be a constant in our community	9/5/2019 12:25 PM
122	none	9/5/2019 12:17 PM
123	I love the Ledyard Bill Library!!♥	9/5/2019 12:10 PM
124	The library staff is very helpful when searching for a book. Expanding the number of holds permitted would be helpful since I place holds for my wife & I.	9/5/2019 11:36 AM
125	Great Staff!	9/5/2019 11:26 AM
126	None	9/5/2019 11:26 AM
127	We have been living in Gales Ferry for just over three years and VERY MUCH appreciate the fact that we can easily access the Gales Ferry library, the Ledyard library, and the Groton library. All of our local libraries contribute IMMEASURABLY to the quality of life that we find here and we are very grateful to everyone who makes that possible. Thanks ever so much!	9/5/2019 11:08 AM
128	The staff are the friendliest I have ever seen at a library.	9/5/2019 11:01 AM

129	keep up the great work	9/5/2019 10:49 AM
130	Non	9/5/2019 10:47 AM
131	Not a bad idea that old Ben Franklin had, that exists to this day!	9/5/2019 10:03 AM
132	Na	9/5/2019 8:50 AM
133	The library should have more access to the Gales Ferry additional rooms. Less issues with size of audience at Bill. Computer classes could be added	9/5/2019 8:15 AM
134	Having both library locations is a strength of our community.	9/5/2019 7:52 AM
135	I no longer live in Ledyard but still use libraries there regularly. The staff is great and I have access to all I need. Wonderful job everyone since 1987! Thank you!!	9/5/2019 7:29 AM
136	Leyard Bill Library is the best library in any town we have ever lived.	9/5/2019 5:59 AM
137	Love my library!!!!!!	9/5/2019 5:53 AM
138	KEEP UP THE GREAT WORK. Thank you for your support of home, school, and so many other ways.	9/5/2019 5:44 AM
139	We love Gales Ferry library!	9/5/2019 5:28 AM
140	Keep up the great work you are doing the the Bill and Gales Ferry Libraries!!	9/5/2019 5:22 AM
141	Keep up the good work	9/5/2019 5:05 AM
142	None	9/5/2019 5:02 AM
143	We have always used the library in every community we have lived in, truly could not have quality of life without one	9/5/2019 3:38 AM
144	i don't visit the library that often cause I go to college but i fully support the mission of public libraries	9/4/2019 9:43 PM
145	thank you! :)	9/4/2019 7:10 PM
146	Such friendly staff members! One thing I miss though, is a "quiet" policy. People speak too loudly when the rest of us are trying to read!	9/4/2019 6:36 PM
147	So grateful to have a library nearby	9/4/2019 6:17 PM
148	Continue the excellent work that you provide.	9/4/2019 6:11 PM
149	I love our library and have seen how it has grown and improved over the years. It is a huge asset to our community.	9/4/2019 5:10 PM
150	Very friendly staff.	9/4/2019 4:02 PM
151	Although I'm a huge lover of libraries, I honestly thing that Ledyard could consolidate to one branch. The Gales Ferry library is cute and I've been there many times, but it has such a limited collection and space. If the budget is tight, I think the best benefit to the town would be to pool its resources into one great library.	9/4/2019 3:46 PM
152	One snooty librarian at the Bill library (youngish, long brown hair). Everyone else is very helpful and pleasant.	9/4/2019 3:41 PM
153	Don't close either library	9/4/2019 3:13 PM
154	One personal request, a few years ago I couldn't attend the program with Mr. Magic, Mr. Rothstein. Can the library get him back?	9/4/2019 3:09 PM
155	Gale Bradbury does an outstanding job and is to be celebrated	9/4/2019 2:53 PM
156	Some of your staff does not seem like they want to assist patrons.	9/4/2019 2:23 PM
157	NA	9/4/2019 1:22 PM
158	We are satisfied with service.	9/4/2019 1:12 PM
159	It would be great that one library housed all or most of the children's books. I feel like there is a disservice on that part. Many of the books are old and outdated. Not a whole collection of children's books in one library.	9/4/2019 1:07 PM
160	-	9/4/2019 12:58 PM

161	Love the Bill!	9/4/2019 12:53 PM
162	Love the library	9/4/2019 12:45 PM
163	Bill library is needs to be updated	9/4/2019 12:39 PM
164	You're doing a wonderful job and we are very thankful for the library staff and their contributions to the community	9/4/2019 12:37 PM
165	I just LOVE our Library and the staff!	9/4/2019 12:17 PM
166	The kid area is small and confined. Kids don't need to be put in a corner out of the way... their needs should be put first in a library setting. Big colorful displays to entice discovery...	9/4/2019 12:04 PM
167	Our library is part of the core of our community	9/4/2019 12:01 PM
168	The value of unfettered access to a free public library in a democracy cannot be over stressed.	9/4/2019 12:00 PM
169	Libraries are amazing.	9/4/2019 11:57 AM
170	Our library is a reflection of our community	9/4/2019 11:55 AM
171	Public libraries are so important and we must all do what we can to keep them open in our communities and make access to them convenient to all. Online downloadable books are very important too and we need to keep adding titles. Thank you.	9/4/2019 11:13 AM
172	NA	9/4/2019 11:09 AM
173	N/a	9/4/2019 11:01 AM
174	I like the library.	9/4/2019 10:57 AM
175	I love our public library!	9/4/2019 10:48 AM
176	We love he Gales Ferry Library! It makes a real difference to our family and to our sense of community	9/4/2019 10:48 AM
177	I absolutely love that if Bill Library doesn't have a book or DVD I want, it can be ordered from another library.	9/4/2019 10:43 AM
178	I would be lost without our libraries!	9/4/2019 10:37 AM
179	Sound proof children's area.	9/4/2019 10:35 AM
180	I tend to use Groton Public Library more than Ledyard Libraries, because of larger supply and ease of use. Also, had a negative experience with costumer service at the Bill Library.	9/4/2019 10:31 AM
181	Love my public library!	9/4/2019 10:31 AM
182	Thank you for all you do!	9/4/2019 10:24 AM
183	I can't say enough about the staff dedication and professionalism; they are fabulous. We need more library money in our town budget to extend hours and resources. What a town asset!	9/4/2019 9:53 AM
184	Wish we had back the hours taken away	9/4/2019 9:30 AM
185	Take out question 11	9/4/2019 8:52 AM
186	Thank you	9/4/2019 8:44 AM
187	Love the library	9/4/2019 8:30 AM
188	.	9/4/2019 8:25 AM
189	Love the library!!	9/4/2019 7:42 AM
190	Na	9/4/2019 7:14 AM
191	None	9/4/2019 7:05 AM
192	none	9/4/2019 7:03 AM
193	N/a	9/4/2019 7:03 AM
194	Many thanks to the friendly staffs!!!	9/4/2019 6:50 AM
195	Libraries lead to a more informed community. I think it's a vital element.	9/4/2019 6:49 AM

196	Given the financial constraints of its budget, I appreciate how accessible the library is and how well the staff utilizes the resources they have.	9/4/2019 6:37 AM
197	If there is a home bound program, I have never heard of it. Great idea	9/4/2019 6:34 AM
198	none	9/4/2019 6:17 AM
199	All is good	9/4/2019 6:16 AM
200	Keep up the good work!	9/4/2019 5:15 AM
201	I think the central library area should be quieter. The noise is one of the reasons I go to Mystic and Groton libraries more to do quiet work.	9/4/2019 4:28 AM
202	Thank you!	9/4/2019 4:22 AM
203	Please consider the game club idea. I would love something fun to do in the morning.	9/3/2019 10:10 PM
204	It is great to have a nice library in such a small town (actually two!).	9/3/2019 6:24 PM
205	I'm glad you're here.	9/3/2019 5:41 PM
206	My comments are in regard to the Bill Library - I have never been to the GF library.	9/3/2019 4:50 PM
207	I apprciate every staff member and their infinite patience !	9/3/2019 4:25 PM
208	Love the libraries and the staff they employ.	9/3/2019 4:14 PM
209	Thank you to the wonderful library staff!!	9/3/2019 4:10 PM
210	I love the library.	9/3/2019 4:10 PM
211	We love our local library! We go there multiple times a week for anything from a quick trip to drop off books and pick up holds to a long stay hanging out in the children's room. A couple of years ago, when I was taking college classes online, I often went to either of the Ledyard Libraries to study and work on homework. This provided a valuable quiet study space which was sometimes hard to come by as a parent of 2 young children. My children both love to read, which I feel will be a great benefit in their lives, the Ledyard Libraries have been an invaluable tool in helping me encourage them to develop this love of reading.	9/3/2019 3:25 PM
212	I appreciate the friendliness of our hard-working librarians. Each and every one of them is always willing to help and will do it with a smile!	9/3/2019 3:13 PM
213	Thank you	9/3/2019 1:58 PM
214	none	9/3/2019 1:54 PM
215	None	9/3/2019 1:52 PM
216	You are great!	9/3/2019 1:33 PM
217	Parking is a real issue in GF. With the new extensive programming at the Community Center there is going to be a real battle for parking this fall. I thought library parking was only in front of the library but this is not being followed.	9/3/2019 1:19 PM
218	Provides a safe meeting and study location for the community. Provides access to books, magazines, movies, etc., and computers and internet for those who can't afford them.	9/3/2019 1:09 PM
219	Libraries are awesome!	9/3/2019 1:04 PM
220	I have used he Groton library for over 20 years, and am grateful,for,its place in the community	9/3/2019 12:54 PM
221	.	9/3/2019 12:52 PM
222	Thank you!	9/3/2019 12:52 PM
223	None	9/3/2019 12:35 PM
224	n/a	9/3/2019 12:34 PM
225	While focusing previous comments on the library in general, the library would not be what it is without the staff adding their care, assistance, and friendliness. The library would be just a cold collection of reading materials and information resources without the warmth and support from the ladies (sorry...just haven't met a male librarian yet!).	9/3/2019 12:33 PM
226	None	9/3/2019 12:25 PM

227	Please don't get rid of the LEDYARD library	9/3/2019 12:11 PM
228	We love our libraries!	9/3/2019 12:08 PM
229	Thank you for all your good work for the community, for me and for future generations.	9/3/2019 12:04 PM
230	We used to have cards when we lived in Gales Ferry. We have moved out of state.	9/3/2019 11:47 AM