

Q10 How could the library or its services be improved?

Answered: 486 Skipped: 251

#	RESPONSES	DATE
1	add hours- we need more hours at Gales Ferry Library please	10/2/2019 10:45 AM
2	size (I use Groton for its selection) The only thing (it seems) that I hear about the library is to close it. Please fight that.	10/2/2019 8:10 AM
3	I have had difficulties with the newer electronic offerings (had done ok with older versions) Kno9w to come in and get brought up to speed just haven't. Find friday closing aggravating, but acceptable.	10/1/2019 11:00 AM
4	N/A	9/30/2019 11:08 AM
5	Rearrange areas to maximize how much space is used. Also, consolidate Gales Ferry and Bill Libraries into one larger one as having two doesn't make sense and is double the cost.	9/29/2019 3:18 PM
6	Nothing to add right now.	9/26/2019 3:58 AM
7	I would like to see Edible Books and Artists workshop returned to Bill Library.	9/24/2019 9:27 AM
8	Maybe add some more programs?	9/23/2019 11:18 AM
9	More events geared towards adults.	9/23/2019 5:52 AM
10	Have a drop box outside the library for DVDs. You cannot return them unless the library is open. Have museum passes printable from home especially since the libraries aren't open everyday. Other libraries in CT do both of these suggestions.	9/22/2019 12:29 PM
11	Increase the hours and staffing levels.	9/22/2019 9:50 AM
12	Restore hours to the previous levels prior to the cuts driven by reduction in state funding to school construction projects a few years ago	9/21/2019 9:42 AM
13	Facility for dropping off CDs.	9/21/2019 6:26 AM
14	It seems fine :)	9/20/2019 7:38 AM
15	sunday hours in Gales Ferry	9/19/2019 4:20 AM
16	I would like to see one library for the whole town that is open till 9 pm Monday thru Thursday, Fridays 9-5 and weekends. The Bill Library needs to be updated and enlarged for this to happen.	9/18/2019 12:28 PM
17	Have cheap faxed service cheaper than \$1 . 00 i think 1 dollar a page is very expensive. and copies and printing should be cheaper than 10 cents a page that how it can improve my service	9/18/2019 12:15 PM
18	I am more of an in and out patron at this time. Staff is always pleasant. I use l'll/request occasionally	9/17/2019 5:53 PM
19	Open more on weekend and evenings.	9/16/2019 4:04 PM
20	na	9/16/2019 3:30 PM
21	More selection of books and being able to have books from Groton library shipped to Ledyard.	9/15/2019 4:55 PM
22	I would really appreciate it if the summer hours were a little longer on the one weekend day on which the library is open then.	9/14/2019 11:15 AM
23	I miss the yearly local art show	9/12/2019 12:24 PM
24	The Ledyard Public Library needs no improvement.	9/12/2019 7:41 AM
25	Increasing the collection -- I'm aware that it costs money to buy new books, and would encourage you to persuade more taxpayers of the value of the library and support it financially.	9/12/2019 5:27 AM
26	Not sure.	9/11/2019 5:26 PM
27	Not sure	9/11/2019 4:16 AM

28	Highly satisfied	9/10/2019 6:54 PM
29	Pretty good for a small town library with limited resources.	9/10/2019 8:29 AM
30	N/A	9/10/2019 7:01 AM
31	Is OK as is. Further reducing hours would make it much more difficult to use library services.	9/9/2019 5:54 PM
32	More lunch hour programs.	9/9/2019 3:16 PM
33	More material	9/9/2019 1:18 PM
34	I wish they had a little more selection but we aren't a really big town so it is understandable. All of the staff is very nice and helpful.	9/9/2019 10:11 AM
35	Add back the hours that've been cut.... specifically the midweek days. Having people working in a building that is closes sends the wrong message to patrons.	9/9/2019 7:45 AM
36	Better hours	9/9/2019 6:35 AM
37	Faster acquisition of follow up books in a series	9/8/2019 11:15 PM
38	They could have more kids programs during the summer and school year.	9/8/2019 6:18 PM
39	N/a	9/8/2019 5:25 PM
40	It's fine as it is	9/8/2019 1:41 PM
41	More things for teens.	9/8/2019 9:23 AM
42	N/a	9/8/2019 6:16 AM
43	Restore Library Pages (High School students) positions so librarians will be freed up for more patron services.	9/8/2019 5:46 AM
44	More large print books	9/8/2019 5:02 AM
45	We love our libraries, but it is stressful when they are threatened to be shut down or have their hours cut. It would be nice to know that they will be there for a long time :)	9/8/2019 3:48 AM
46	Can't	9/8/2019 2:57 AM
47	I would be most interested in activities geared towards children in the PM and on weekends.	9/7/2019 6:53 PM
48	More large print books, hours	9/7/2019 6:41 PM
49	more accommodating personnel; making extra steps to reach out to families who don't value yet the importance of reading to their children.	9/7/2019 5:10 PM
50	At this time nothing can be improved.	9/7/2019 4:39 PM
51	more copies of popular books	9/7/2019 4:16 PM
52	1. Update/modernize , enlarge children's area 2. Add specific area for new books in children's area...similar to the way you have shelves for new adult books 3. Highlight authors for children 4. Open 7 days a week!!!!	9/7/2019 8:43 AM
53	More hours	9/7/2019 8:24 AM
54	I would like to see more classic novels available for downloading.	9/7/2019 8:17 AM
55	Upgrade the technology	9/7/2019 7:55 AM
56	Less is more. Focus on doing what only the library can do. For example, the seed "library" seems like a stretch. Also, it's nice to be able to make a copy but the local library isn't Staples and shouldn't try to be.	9/7/2019 7:20 AM
57	more time open	9/7/2019 6:19 AM
58	You are doing great	9/7/2019 6:15 AM
59	Hours could be better! (This is probably budget related). Apart from new books, books could be more updated?	9/7/2019 6:09 AM
60	More books. More likely than not holds have to be requested because the books come from other libraries. This is very inconvenient. The Bill Library should be open on Thursdays. The hours are good however it would be more convenient if they opened an hour earlier.	9/7/2019 5:55 AM

61	Easier to use online site	9/7/2019 5:22 AM
62	I appreciate that you are trying to improve. Trying new things can be important, so I would not discourage you, but I think your current level of service is outstanding!!	9/7/2019 5:14 AM
63	Good as is	9/7/2019 4:56 AM
64	Emails would be helpful	9/7/2019 4:36 AM
65	I think you all Do an excellent job at the library. Other library's have free passes to events maybe working on that.	9/7/2019 4:06 AM
66	Better funding by local and state governments. Funding should always be a priority, as for education, not a place to cut.	9/7/2019 3:50 AM
67	More programs for 20 and 30 something's. It seems like the library caters to children and seniors more than anyone else.	9/7/2019 3:29 AM
68	Increased staffing	9/6/2019 8:55 PM
69	It's great as is.	9/6/2019 7:20 PM
70	More variety in the children's library	9/6/2019 5:56 PM
71	--	9/6/2019 5:53 PM
72	I don't use it enough to get a vote. They are a good library for what I need. My wife uses it a lot and likes them and appreciates that they are an available resource.	9/6/2019 5:10 PM
73	I think they are doing a great job!	9/6/2019 4:55 PM
74	Would love to see more new books, although I am sure there are budget concerns. Would love more new science fiction	9/6/2019 4:26 PM
75	n/a	9/6/2019 4:13 PM
76	Increased hours. The cuts due to budgetary reasons can make it inconvenient to get to the library at times.	9/6/2019 3:59 PM
77	you guys are great	9/6/2019 3:23 PM
78	If I could use my library card in New London and Westerly.	9/6/2019 2:25 PM
79	I miss the maker program a lot!	9/6/2019 2:09 PM
80	More up to date books	9/6/2019 2:04 PM
81	More option on streaming services would be great	9/6/2019 1:55 PM
82	Later hours for people that can only go after work	9/6/2019 1:54 PM
83	Long hours	9/6/2019 1:41 PM
84	Buy more books.	9/6/2019 1:35 PM
85	From my perspective, the library is always helpful and the service exceptional I wish that both libraries could operate on a full schedule but understand budget constraints and appreciate that services are always available at at least one library.	9/6/2019 1:17 PM
86	More best seller books and a wider variety of new non fiction books	9/6/2019 1:17 PM
87	more hours open	9/6/2019 1:15 PM
88	Maybe a new person welcome package in area info?	9/6/2019 1:02 PM
89	One real library would be nice that is actually in this century for services. having times split is not convenient and only adding to budget	9/6/2019 12:23 PM
90	Expand digital catalog	9/6/2019 12:22 PM
91	Open 7 days	9/6/2019 12:00 PM
92	It's fine	9/6/2019 11:57 AM
93	More hours, more titles on audiobook	9/6/2019 11:50 AM
94	Longer hours. Close around 7	9/6/2019 11:33 AM

95	more hours	9/6/2019 11:25 AM
96	More website information	9/6/2019 10:56 AM
97	current service is great - sometimes sorry about the new restricted hours	9/6/2019 10:56 AM
98	The Libraries need to be open more hours to better serve our community.	9/6/2019 10:44 AM
99	Expand the collection. So basically just more of what the library is already providing.	9/6/2019 10:28 AM
100	Offer more books, magazines, events for African Americans. Diverse populations. The community is not all white. At the very least have the material available locally. Often times they have to be ordered from other libraries and sometimes they can not be found.	9/6/2019 10:23 AM
101	The hours of operation and number of programs could be improved	9/6/2019 10:20 AM
102	???	9/6/2019 10:10 AM
103	Na	9/6/2019 10:05 AM
104	I completely understand that we are a small community. Having a larger book collection would be great.	9/6/2019 10:02 AM
105	Hours	9/6/2019 9:37 AM
106	Increase # of volumes, esp of ebooks.	9/6/2019 9:29 AM
107	Hours could be extended to make services more convenient to access	9/6/2019 9:19 AM
108	I'm not sure at this time.	9/6/2019 9:17 AM
109	No suggestions. The staff is very helpful and pleasant	9/6/2019 9:14 AM
110	Be open all weekdays	9/6/2019 9:09 AM
111	A few more open hours might be nice, but understand the budget issues caused less hours...	9/6/2019 9:02 AM
112	Instructions on how to do things	9/6/2019 9:01 AM
113	Can't think of anything	9/6/2019 9:00 AM
114	Hours on Sunday wish they opened at 10am	9/6/2019 8:52 AM
115	I think they are great already!	9/6/2019 8:46 AM
116	Having one town Library (larger than either of the current) with larger selections of books, audio and video materials and more interesting programs for a variety of ages.	9/6/2019 8:36 AM
117	If I was more aware of what this library had to offer, i.e. programs, I would tend to use it more	9/6/2019 8:34 AM
118	Increased building space?	9/6/2019 7:54 AM
119	Not sure	9/6/2019 7:48 AM
120	I like when the library borrows audio books from other regional libraries.	9/6/2019 7:43 AM
121	Not sure, however, seems like it's working well from what I hear!	9/6/2019 7:40 AM
122	Increase the loan time for e-books and digital resources. I have trouble reading an e-book in the allowed time, whereas the loan time for printed resources is longer.	9/6/2019 7:19 AM
123	Wider variety of books	9/6/2019 7:07 AM
124	Perhaps some daytime programs for adults/seniors.	9/6/2019 6:56 AM
125	More online content.	9/6/2019 6:51 AM
126	More downloads available of each book	9/6/2019 6:47 AM
127	Good enough, no input	9/6/2019 6:34 AM
128	Some of the times of programs. But I travel a lot for business so I may not be your target audience.	9/6/2019 6:30 AM
129	Improved hours	9/6/2019 6:26 AM
130	I would like to see both libraries get separate DVD dropboxes. With the limited hours and the fact that DVDs should not be put into the regular dropbox with the possibility of being broken, this presents a challenge of returning the DVD we have borrowed. Groton and Westerly have very convenient Media only drop boxes.	9/6/2019 6:18 AM

131	More support from the Town Administration.	9/6/2019 6:13 AM
132	More new non-fiction at Gales Ferry Library.	9/6/2019 6:09 AM
133	?	9/6/2019 6:07 AM
134	Hours	9/6/2019 6:00 AM
135	Increased number of Hoopla checkouts per month. When working through a series, it's frustrating to get partway through and then have to wait until the allowed checkout counter resets at the start of the month.	9/6/2019 5:54 AM
136	The children's room at the Bill library feels cramped and can be confusing looking for books. It would be nice if possible to, to rearrange the set up to be more welcoming for kids.	9/6/2019 5:44 AM
137	more programs during the weekend that work for working parents	9/6/2019 5:42 AM
138	I don't know. It would be unreasonable to have the library open whenever is convenient for me.	9/6/2019 5:38 AM
139	Nothing comes to mind	9/6/2019 5:38 AM
140	Often the workers have loud conversations that interferes with my ability to study efficiently.	9/6/2019 5:37 AM
141	Provide study carrols	9/6/2019 5:35 AM
142	N/A	9/6/2019 5:35 AM
143	Hours of operation	9/6/2019 5:32 AM
144	More Hours and maybe more involved with Teen's & the Scouts to help with technology and be volunteers.	9/6/2019 5:30 AM
145	More programs for children.	9/6/2019 5:28 AM
146	More books and variety would be appreciated.	9/6/2019 5:24 AM
147	more science fiction and fantasy material for both the hard copies and digital availability. I realize I can request books through the interlibrary loan program, but miss a large sci fi and fantasy section that allows for browsing and new discovery. (And I am a 48 year old female making this request).	9/6/2019 5:20 AM
148	I think you do very well.	9/6/2019 5:18 AM
149	I don't think that it needs any improvements.	9/6/2019 5:17 AM
150	Expand hours	9/6/2019 5:16 AM
151	Advertise classes more and with better explanations.	9/6/2019 5:16 AM
152	I only wish they had more titles, but the new titles seemed to be curated well, and interlibrary loan is fast and easy so I'm satisfied with that!	9/6/2019 5:15 AM
153	Better emailing about classes. More social events too.	9/6/2019 5:14 AM
154	Updated technology/hire more young people (people in their 20's) to give a more modern touch to the libraries. And also be more active on social media.	9/6/2019 5:13 AM
155	N/A	9/6/2019 5:11 AM
156	Open everyday each library	9/6/2019 5:09 AM
157	expanded selection	9/6/2019 5:05 AM
158	More educational seminars, clubs, advertising on local media	9/6/2019 5:03 AM
159	Open on Friday.	9/6/2019 5:00 AM
160	Possible later hours	9/6/2019 4:27 AM
161	In some way attract more mature men. Or even the young men - middle school and high school. Perhaps give a class on how to search other libraries for information.	9/6/2019 3:18 AM
162	Hire more librarians and find a better way to house the used books at the Bill.	9/6/2019 2:48 AM
163	I never go to library programs listed in the newsletter becausee they always seem like they're for children, for people with children, for people who are over 65, or during the day. I am 35, no kids, and I work full time during the day. Relevent programs in the evenings would be nice, not 11am on a Tuesday.	9/6/2019 2:18 AM

164	Color printing	9/6/2019 2:17 AM
165	Expand digital downloads	9/6/2019 2:11 AM
166	Get DVDs sooner. I've watched most before my library gets them on the shelf. Have more programs on Saturdays instead of week nights.	9/6/2019 12:54 AM
167	The website is a little hard to navigate, could do more to advertise events on the site, Facebook, maybe also in the schools or send email newsletters to card holders with events, services, book recommendations, etc. Maybe a way for people who like similar books to join a chat group to give each other recommendations or do an online book club.	9/5/2019 7:59 PM
168	More current book copies and selections.	9/5/2019 7:31 PM
169	Outdoor book drop in use during library hours	9/5/2019 7:11 PM
170	Wider selection of books, especially nonfiction	9/5/2019 6:28 PM
171	Not sure	9/5/2019 6:21 PM
172	We go to mystic blank library when I live next to gf library because mystics children's room has a huge variety of books, their programs for grade school kids are awesome. Gf needs more of that. I would also like it if my teen were able to go without me and use a computer.	9/5/2019 6:18 PM
173	None	9/5/2019 6:02 PM
174	I wish the library were larger and abke to have complete hours during the week. I forget which branch is open .	9/5/2019 5:49 PM
175	Update in house books. Many things in the collection have newer editions than what's available. And more board books please. :)	9/5/2019 5:35 PM
176	More sensory friendly programs	9/5/2019 5:31 PM
177	Town give more money in the budget for more hours.	9/5/2019 5:29 PM
178	Outside drop box that can be reached from a car. It can be difficult if just dropping books back to get kids in and out of the car.	9/5/2019 5:22 PM
179	More selection which is hard in a small library	9/5/2019 5:21 PM
180	Maybe more ebook classics like Agatha Christie	9/5/2019 5:20 PM
181	More books, greater variety of old-er ones	9/5/2019 5:01 PM
182	More books	9/5/2019 4:56 PM
183	Don't know	9/5/2019 4:56 PM
184	Different types of storytimes (smaller age range	9/5/2019 4:51 PM
185	I understand the state has done tremendous cut backs causing the library to run under a tight budget. I think they are doing the best they can!! Hoping for an increase in community support to keep everything going☺	9/5/2019 4:38 PM
186	More teen and adult oriented programs	9/5/2019 4:26 PM
187	The lion search function is a little restrictive. But it is easy enough to learn.	9/5/2019 4:25 PM
188	More digital titles.	9/5/2019 3:59 PM
189	A bigger children's area with programs available for working parents.	9/5/2019 3:59 PM
190	Making more hours available at the Gales Ferry Library.	9/5/2019 3:58 PM
191	More hours :)	9/5/2019 3:58 PM
192	Larger dvd collection	9/5/2019 3:58 PM
193	It would be nice if it could be open Monday through Saturday without the Friday closure. Very important for accessibility as much as possible.	9/5/2019 3:57 PM
194	My usage dropped off considerably once the libraries started their staggered closures. I haven't gotten used to the new schedule, and often when I go, the library is closed. Expanded hours would be great.	9/5/2019 3:54 PM
195	Not sure	9/5/2019 3:50 PM

196	Increase hours on weekends	9/5/2019 3:49 PM
197	More funding	9/5/2019 3:46 PM
198	Trainings	9/5/2019 3:39 PM
199	The variety of workshops available to children and teens.	9/5/2019 3:33 PM
200	Get more books	9/5/2019 3:29 PM
201	More outreach to the public on what you offer	9/5/2019 3:21 PM
202	Bill library needs a better selection of books. Theyre all old.	9/5/2019 3:05 PM
203	Always seemed fine....	9/5/2019 2:58 PM
204	Longer hours.	9/5/2019 2:47 PM
205	More books and digital services, more complete collections	9/5/2019 2:35 PM
206	Open more hours	9/5/2019 2:31 PM
207	In this season if life I'm happy with the services they offer.	9/5/2019 2:21 PM
208	Honestly can't think of anything!	9/5/2019 2:21 PM
209	NA	9/5/2019 2:19 PM
210	na	9/5/2019 2:03 PM
211	.	9/5/2019 1:49 PM
212	Sending out newsletters to patrons/residents who request it, for advance notice of programs and events.	9/5/2019 1:47 PM
213	Can library bring More variety of books to the library? The kids section is too small for kids to read.	9/5/2019 1:18 PM
214	Send out surveys and host more free/cheap events for residents (adult/teen movie nights; games nights; early evening bedtime stories for kids); reach out to other libraries to see which programs they offer.	9/5/2019 1:04 PM
215	not applicable	9/5/2019 12:57 PM
216	More resources, more information on social media	9/5/2019 12:56 PM
217	I do not believe the library functions as a service to the town. It seems to be very focused on frequent users and I, as a homeowner and resident of 10 years, often feel that I am intruding or interrupting "friend time" between employees and regular patrons. I've found it to be well worth the drive to other towns to use their library. It is a poor reflection on the town. I think services could be improved by evaluating interactions more frequently, traveling to other towns to see programs and daily interactions, and customer service training.	9/5/2019 12:56 PM
218	Can't think of anything off hand	9/5/2019 12:53 PM
219	Printing from home	9/5/2019 12:47 PM
220	Broader digital selection	9/5/2019 12:46 PM
221	Hours extend to sunday	9/5/2019 12:44 PM
222	Continue to stay current	9/5/2019 12:39 PM
223	I have no issues	9/5/2019 12:29 PM
224	Good enough the way it is	9/5/2019 12:28 PM
225	open more days	9/5/2019 12:25 PM
226	Nothing to add	9/5/2019 12:21 PM
227	Increase selection	9/5/2019 12:20 PM
228	not sure	9/5/2019 12:17 PM
229	Other than extending the hours and especially not being closed on Thursday I think it's perfect !	9/5/2019 12:10 PM
230	I love the library as is	9/5/2019 11:57 AM
231	Bigger	9/5/2019 11:48 AM

232	Don't really know	9/5/2019 11:40 AM
233	Nothing comes to mind.	9/5/2019 11:37 AM
234	By having both libraries open daily & being able to place more than 5 books on hold. Sometimes you wait along time for holds.	9/5/2019 11:36 AM
235	Continue to add new books. Especially non fiction. Like cookbooks, diets, home improvement...	9/5/2019 11:35 AM
236	I don't know	9/5/2019 11:26 AM
237	It's good	9/5/2019 11:26 AM
238	Increased hours	9/5/2019 11:17 AM
239	Updating older material, clearing it out. Make room for more modern media. Offer a more modern look at recent releases or popular authors.	9/5/2019 11:13 AM
240	Physical expansion, so that more materials are available. I tend to use the Groton library more regularly because (1) they have a great collection, (2) they are more apt to have any new books that I want to read, and (3) they have an outstanding collection of older books and books on CD--but, of course, they have the physical space to accommodate that size collection. Also, I'm in Groton several times weekly so it is pretty convenient for me to stop in to check out and return materials.	9/5/2019 11:08 AM
241	More audiobook selection and upgraded childrens area	9/5/2019 11:01 AM
242	no suggestions at this time	9/5/2019 10:59 AM
243	Improve your digital catalog	9/5/2019 10:58 AM
244	EXTENDED HOURS	9/5/2019 10:56 AM
245	Expanded hours especially in the winter.	9/5/2019 10:56 AM
246	just hours	9/5/2019 10:49 AM
247	I don't think that it needs to be improved	9/5/2019 10:47 AM
248	Just keep doing what you are doing.	9/5/2019 10:03 AM
249	Im not sure if there are book clubs for adults	9/5/2019 8:50 AM
250	Additional space to accommodate more than one program at a time. Additional computers with space for classes.	9/5/2019 8:15 AM
251	Hours of operation	9/5/2019 8:06 AM
252	I think it is good as is.	9/5/2019 7:52 AM
253	Place some computers away from window light that makes screens hard to see. Create some quiet work areas. Enforce anti cell phone use policy. Have tutoring sessions be in a quiet area.	9/5/2019 7:29 AM
254	more tech classes for seniors	9/5/2019 7:22 AM
255	More access to audiobooks.	9/5/2019 7:07 AM
256	?	9/5/2019 7:03 AM
257	Broader selection of non-fiction books.	9/5/2019 6:51 AM
258	More community events.	9/5/2019 6:48 AM
259	Very satisfied	9/5/2019 6:48 AM
260	Excellent now.	9/5/2019 5:59 AM
261	More hours!!!	9/5/2019 5:53 AM
262	Sending out an email, once or twice a month giving information on planned events	9/5/2019 5:44 AM
263	Stop doing budget cuts on the library	9/5/2019 5:28 AM
264	I am satisfied with the library	9/5/2019 5:27 AM
265	Happy with service as is.	9/5/2019 5:23 AM

266	Return to former operating hours/days. (I realize the reduced hours were due to tight town budgets, and I do appreciate that the hours weren't cut further or one of the libraries closed, but I also want the town council to know how valuable the library and the services it offers is. If there is some wiggle room in future budgets, I would love to see the operating hours extended.)	9/5/2019 5:22 AM
267	Better selection	9/5/2019 5:10 AM
268	More health related conferences especially for seniors	9/5/2019 5:05 AM
269	More tween activities, not too expensive	9/5/2019 5:03 AM
270	Not sure	9/5/2019 5:02 AM
271	Nothing to add	9/5/2019 5:02 AM
272	I'm satisfied with the library	9/5/2019 4:50 AM
273	None	9/5/2019 4:47 AM
274	Think it is fine	9/5/2019 4:45 AM
275	Longer hours, larger selection	9/5/2019 4:40 AM
276	When borrowing from another library, through our local library system, the process is slow and the website doesn't give enough information regarding status of said borrowed book.	9/5/2019 4:40 AM
277	More evening hours	9/5/2019 4:36 AM
278	As always more monetary support for library so they can continue to grow and offer more interesting programs and materials for the public	9/5/2019 3:38 AM
279	more awareness?	9/4/2019 9:43 PM
280	Have the library open seven days a week. Both libraries that is.	9/4/2019 9:29 PM
281	open more hours!	9/4/2019 7:10 PM
282	More cozy reading areas	9/4/2019 6:36 PM
283	Not sure	9/4/2019 6:17 PM
284	Wish for someone to donate \$3 million and build a library three times the size.	9/4/2019 6:11 PM
285	No input.	9/4/2019 5:58 PM
286	Not sure	9/4/2019 5:27 PM
287	More space.	9/4/2019 5:24 PM
288	Be open on Thursdays	9/4/2019 5:10 PM
289	get more fantasy/sci-fi books	9/4/2019 4:51 PM
290	bring in more new reading materials	9/4/2019 4:48 PM
291	Add info seminars	9/4/2019 4:42 PM
292	Opening Friday's. It is a big family night and not having school the next day makes it ideal to visit the library for new books to read over the weekend.	9/4/2019 4:36 PM
293	More digital content	9/4/2019 4:34 PM
294	Not sure	9/4/2019 4:33 PM
295	More hours	9/4/2019 4:27 PM
296	Open all week.	9/4/2019 4:11 PM
297	the hours are terrible. It's the easiest victim to the town's budget.	9/4/2019 4:04 PM
298	As I said, I'm not a frequent visitor to the library due to time and a busy schedule. I can not fairly answer this question.	9/4/2019 4:04 PM
299	I'm an avid reader and the collection is just not extensive enough at Gales Ferry, especially the biographies and nonfiction. I read all the books I was interested in a long time ago, and started looking for books at the Groton and New London libraries instead! I do appreciate the reciprocity between towns.	9/4/2019 3:46 PM

300	Not sure ... maybe have the meeting room available for booking on-line rather than use the current paper system	9/4/2019 3:45 PM
301	More hours, more copies	9/4/2019 3:43 PM
302	Times that it is open. Anyone working a day job only have 2 days a week to get to the library before it closes or is closed.	9/4/2019 3:41 PM
303	More Mark Edwards books.	9/4/2019 3:41 PM
304	It would be great if the library could be opened more hours. This is the main reason I don't use it as much.	9/4/2019 3:39 PM
305	More copies of digital downloads	9/4/2019 3:13 PM
306	Longe weekend hours	9/4/2019 3:13 PM
307	I'd like to see a book club for middle schoolers or some type of program that is geared towards preteens.	9/4/2019 3:09 PM
308	more open hours and more adult programs during the day .	9/4/2019 2:53 PM
309	Good service	9/4/2019 2:49 PM
310	Still adjusting the different days open but we are just glad it's open	9/4/2019 2:48 PM
311	Update computers,chairs	9/4/2019 2:25 PM
312	Better hours in Gales Ferry, especially on weekday nights.	9/4/2019 2:23 PM
313	Better hours in Gales Ferry	9/4/2019 1:55 PM
314	Ok as is	9/4/2019 1:48 PM
315	Back to the old hours of service.	9/4/2019 1:33 PM
316	Better selection of newer books at library and more electronic downloads	9/4/2019 1:22 PM
317	Its good for.Our family at the time	9/4/2019 1:16 PM
318	We are satisfied with current system.It seems that Bill could provide better service to Gales Ferry.Which library has the greatest volume ?	9/4/2019 1:12 PM
319	Better book selection, better weeding of the books, more programs to get families involved.	9/4/2019 1:07 PM
320	The librarians (although better since one of them has retired) stop talking at a level that people can hear in the back of the library and about each other! VERY unprofessional!!	9/4/2019 1:04 PM
321	more hours	9/4/2019 1:02 PM
322	Hours	9/4/2019 12:58 PM
323	More financial support from town	9/4/2019 12:53 PM
324	By once again opening on Thurs. (Bill Library)	9/4/2019 12:51 PM
325	More hours!	9/4/2019 12:47 PM
326	Web site for catalog searches could be improved	9/4/2019 12:45 PM
327	Library too small and old	9/4/2019 12:39 PM
328	More digital books	9/4/2019 12:38 PM
329	I would love for there to be additional hours, but understand the staffing/budgetary restrictions	9/4/2019 12:37 PM
330	None necessary for me	9/4/2019 12:30 PM
331	More book sales and more hours open	9/4/2019 12:24 PM
332	More space	9/4/2019 12:21 PM
333	We would love more youth programs. Not just baby/ toddler. Not everyone is into Legos or programming . Would be great to see the library expand its imagination in the young youth department.	9/4/2019 12:17 PM
334	can't think of anything!	9/4/2019 12:17 PM
335	Don't know	9/4/2019 12:12 PM

336	Longer hours	9/4/2019 12:09 PM
337	?	9/4/2019 12:05 PM
338	A person on staff that is in tune to the trends in kids lives today	9/4/2019 12:04 PM
339	Late fees should go towards the library not the town.	9/4/2019 12:01 PM
340	Give us back the hours that were cut by the mayor in the last 2 years.	9/4/2019 12:00 PM
341	Na	9/4/2019 11:57 AM
342	Appear to be happy	9/4/2019 11:55 AM
343	Open daily	9/4/2019 11:53 AM
344	A bigger library might be better to suit the needs of the community	9/4/2019 11:45 AM
345	Not a lot of children books at gales ferry	9/4/2019 11:26 AM
346	Nothing	9/4/2019 11:24 AM
347	Vending and soda machine	9/4/2019 11:20 AM
348	Hours are a challenge with funding, focusing on the highest volume periods for limited hours, expanding the online offerings	9/4/2019 11:17 AM
349	unsure at this time	9/4/2019 11:13 AM
350	N/A	9/4/2019 11:09 AM
351	Not sure	9/4/2019 11:09 AM
352	Focus on quiet study areas	9/4/2019 11:01 AM
353	N/A	9/4/2019 10:58 AM
354	More digital copies of books	9/4/2019 10:57 AM
355	Have more current and involving classes	9/4/2019 10:51 AM
356	Open more hours More ebooks	9/4/2019 10:48 AM
357	Wish they were open every day but understand budget constraints.	9/4/2019 10:45 AM
358	Hours of operation.....	9/4/2019 10:45 AM
359	Maybe add some more programs for adults.	9/4/2019 10:43 AM
360	Hours. I'm spoiled on our hours before the budget cuts	9/4/2019 10:42 AM
361	Remove the books and materials that are not used weekly. They can be accessed via the service desk. Put worktables, discussion books in the open space to promote group interactions and maker activities. Offer activities that specifically target the cross-section of interests represented in the community. Offer talks on emerging and novel subjects.	9/4/2019 10:37 AM
362	The library system often doesn't have books that have been recommended to me, although I have used the service of getting books from other libraries, which is helpful. I would like to see the library open more hours. I understand that there are budget constraints and feel the library employees do a wonderful job Within the budget.	9/4/2019 10:37 AM
363	More popular adult book options	9/4/2019 10:37 AM
364	Longer hours in the winter	9/4/2019 10:35 AM
365	More programs for childten and adults, geared towards holidays: blown egg ornamenys for Easter, Christmas craft, chocolate making Valentines etc. And Ledyard childrens libraries just doesn't compare with the other local libraries as far as Summer programs. We should get community members to help/volunteer more. How about storytime at Pops ice cream, a farm themed. Storytime at the firehouse. Learn to make pizza at Fireside, have storytime with it. I feel there is so much more that we could do for the childrens programs. Many times I go to other libraries for their children's programs.	9/4/2019 10:34 AM
366	more hours	9/4/2019 10:34 AM
367	Self checkout	9/4/2019 10:31 AM

368	More on-line books	9/4/2019 10:31 AM
369	Text notifications for due dates of books	9/4/2019 10:27 AM
370	Nothing I can think of.	9/4/2019 10:24 AM
371	I think they do a great job for our town.	9/4/2019 10:23 AM
372	More hours!	9/4/2019 10:19 AM
373	Simpler access to non-LION materials for inter library loan.	9/4/2019 9:59 AM
374	Longer hours, more days open.	9/4/2019 9:53 AM
375	Open more hours	9/4/2019 9:30 AM
376	Better hours of operation.	9/4/2019 9:15 AM
377	I would love it if there were later hours in Friday's and Saturdays but I know that's not going to happen.	9/4/2019 8:52 AM
378	Not sure	9/4/2019 8:44 AM
379	Add more hoopla rentals a month	9/4/2019 8:30 AM
380	Hours	9/4/2019 8:25 AM
381	open thursday	9/4/2019 8:22 AM
382	Extend hours	9/4/2019 8:21 AM
383	Better hours	9/4/2019 8:21 AM
384	Offer more programs like oil painting and extend the hours of operation beyond 5pm (although I understand that the town has some budget constraints and that's the reason for the hours of operation the library has now).	9/4/2019 8:19 AM
385	Open more	9/4/2019 8:01 AM
386	Idk?	9/4/2019 7:53 AM
387	More museum passes	9/4/2019 7:42 AM
388	Electric plug ins and just table space need to be added. Only ONE small table to do work at.	9/4/2019 7:38 AM
389	Keep on doing what you are doing	9/4/2019 7:35 AM
390	Things seem good right now	9/4/2019 7:33 AM
391	??	9/4/2019 7:33 AM
392	Hours of operation; larger children's section	9/4/2019 7:32 AM
393	I'm not sure.	9/4/2019 7:28 AM
394	I think the services are as good as they can be thanks to the perseverance and ingenuity of the library director and her staff until those who hold the purse strings of this town wake up and see the light and hear the voices of the residents of Ledyard!	9/4/2019 7:21 AM
395	The library can be consolidated into one building, or the physical catalog could be held at one location with workshops/digital resources at another. Staff, specifically at the Bill library, could be considerably friendlier to both children and adults.	9/4/2019 7:20 AM
396	Close Gales Ferry and concentrate all efforts on expanded services at Bill.	9/4/2019 7:18 AM
397	open each day during normal business hours and late perhaps 2-3 days per week	9/4/2019 7:17 AM
398	Have a self checkout section after hours	9/4/2019 7:14 AM
399	Provide more programs for workforce training. Adult education classes open and affordable to the public.	9/4/2019 7:10 AM
400	Open more	9/4/2019 7:09 AM
401	See above	9/4/2019 7:05 AM
402	?	9/4/2019 7:05 AM
403	Currently satisfy my needs	9/4/2019 7:03 AM

404	N/a	9/4/2019 7:03 AM
405	I think they are doing great knowing the resources are limited.	9/4/2019 6:50 AM
406	I don't know. It's pretty awesome now.	9/4/2019 6:49 AM
407	We love GF library. Kind and friendly staff.	9/4/2019 6:47 AM
408	Perhaps more hours but I understand that the budget doesn't allow for that.	9/4/2019 6:44 AM
409	Improving the selection of contemporary (recently published) fiction and non-fiction.	9/4/2019 6:37 AM
410	More publicity about classes	9/4/2019 6:33 AM
411	More hours	9/4/2019 6:21 AM
412	Need a bigger children's section in both libraries	9/4/2019 6:17 AM
413	Increase in social media presence	9/4/2019 6:16 AM
414	Better advertisement	9/4/2019 6:16 AM
415	Nothing	9/4/2019 6:16 AM
416	Ok with things the way they are.	9/4/2019 5:25 AM
417	Restore hours that were cut.	9/4/2019 5:15 AM
418	Post workshops on Ledyard community forum (Facebook)	9/4/2019 4:41 AM
419	It should be quieter and the DVD's better organised. It is difficult to look for DVD's as they seem to be filed randomly.	9/4/2019 4:28 AM
420	Expanded collection, perhaps	9/4/2019 4:22 AM
421	More money into opening hours and staff	9/4/2019 3:49 AM
422	Maybe a broader selection of books.	9/3/2019 10:10 PM
423	Longer hours	9/3/2019 7:43 PM
424	Instead of being closed 1 weekday, adjust the schedule to have slightly shortened hours each yet be open all 7 days. In other words, keep total hours open the same, but divide them differently.	9/3/2019 6:42 PM
425	Updated books when possible.	9/3/2019 6:32 PM
426	Larger ebook collection.	9/3/2019 5:41 PM
427	Better hours. Being closed on a weekday is confusing and hard to remember which day at which library.	9/3/2019 5:37 PM
428	None	9/3/2019 5:27 PM
429	Longer hours being open	9/3/2019 4:54 PM
430	Open Bill Library on Thursdays again. Gales Ferry is smaller so closing on Friday may not be such a hardship, but Bill should be open for students to study on school days.	9/3/2019 4:51 PM
431	More room for more books.	9/3/2019 4:50 PM
432	Think right now they are really doing a great job with their reduced funding. Everyone who works at the library goes over and above their job specs to assist all patrons, from the youngest to the oldest !	9/3/2019 4:25 PM
433	More hours	9/3/2019 4:21 PM
434	Have you ever thought of programs for kids that are special needs. Our kids tend to be too old for some programs and too young in ability for the older kids program.	9/3/2019 4:14 PM
435	Open on Thursday	9/3/2019 4:11 PM
436	restore deleted hours	9/3/2019 4:10 PM
437	Not sure	9/3/2019 4:10 PM
438	I really think that the library has so much to offer, it really can't change.	9/3/2019 4:09 PM
439	More programs for family with young kids (pre-school) that are late afternoons or weekends	9/3/2019 3:55 PM

440	I'd like to see a 7 day schedule again.	9/3/2019 3:37 PM
441	Open later in more weekdays (especially in Gales Ferry). It's a rush to get there when kids don't get off the bus until 4:15ish.	9/3/2019 3:25 PM
442	I'm pleased with the library service I receive now and can't think of anything I'd improve at this time.	9/3/2019 3:13 PM
443	More book discussions	9/3/2019 3:03 PM
444	Maybe more hours but with tight budgets we are grateful for what we have.	9/3/2019 2:21 PM
445	Have more hours available	9/3/2019 1:59 PM
446	Increase hours of operation.	9/3/2019 1:54 PM
447	Make it MORE like a Borders/Starbucks experience. Stay open later.	9/3/2019 1:52 PM
448	Longer hours	9/3/2019 1:40 PM
449	Open more hours.	9/3/2019 1:38 PM
450	Ability to borrow a book or DVD online for pick up later	9/3/2019 1:33 PM
451	None	9/3/2019 1:27 PM
452	Weekend hrs	9/3/2019 1:25 PM
453	Increased community programming, ie seed library presentation by Roberta	9/3/2019 1:19 PM
454	Restore the Maker program.	9/3/2019 1:10 PM
455	More hours.	9/3/2019 1:10 PM
456	Not sure	9/3/2019 1:04 PM
457	Don't know that it can be with the constant concern about losing the library in GF.	9/3/2019 1:00 PM
458	More books. It's all about money though, and this is not a very big area.	9/3/2019 12:57 PM
459	For me, all is good	9/3/2019 12:54 PM
460	Not sure	9/3/2019 12:54 PM
461	It could be bigger	9/3/2019 12:53 PM
462	None	9/3/2019 12:52 PM
463	Less confusion on the hours/schedule. I recognize why the hours had to be adjusted to fit the town's budget.	9/3/2019 12:52 PM
464	More lgbt media	9/3/2019 12:46 PM
465	The reason I only visit occasionally is that Ledyard Libraries do not have playaways and only a so so collection of new cds Groton Public Library is a much better source for those things so I tend to go there quite often.	9/3/2019 12:41 PM
466	Better communication of events happening	9/3/2019 12:40 PM
467	N/a	9/3/2019 12:35 PM
468	MORE digital content!! :)	9/3/2019 12:34 PM
469	a few more hours	9/3/2019 12:34 PM
470	GF is a small library and is stocked with reading materials about the best it can be. My wife and I don't avail ourselves of many library community or ancillary activities. Access to books at the library (for older books) and through LION (via the web site and library has been extremely rewarding.	9/3/2019 12:33 PM
471	?	9/3/2019 12:25 PM
472	Not sure	9/3/2019 12:23 PM
473	More teen programs at Gales Ferry location.	9/3/2019 12:16 PM
474	Not be closed one day during the week.	9/3/2019 12:13 PM
475	Updates on newer books	9/3/2019 12:12 PM

476	Not sure	9/3/2019 12:11 PM
477	make the digital site a little more user friendly. The site where I go to check out books from other libraries gives not a lot of information on each book. I have to go to amazon to look the book up and read about it then back to the ledyard library interconnected site to either request or not request.	9/3/2019 12:09 PM
478	More hours	9/3/2019 12:08 PM
479	The hours are not always convenient. There aren't a lot of new books in Gales Ferry - it would be nice to curate some selections of older books based on "if you like this" so that it's easier to find something new-to-me even if the new books aren't there.	9/3/2019 12:05 PM
480	More new material	9/3/2019 12:05 PM
481	Being open every day	9/3/2019 12:04 PM
482	It is perfect for me.	9/3/2019 12:04 PM
483	Open Bill on Thursdays.	9/3/2019 12:03 PM
484	More recent books	9/3/2019 11:52 AM
485	Not sure	9/3/2019 11:51 AM
486	BETTER HOURS FRIENDLIER STAFF	9/3/2019 11:50 AM